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Preface

R&TTE Directive
This device is in compliance with the essential requirements and other relevant provisions of the R&TTE Directive 1999/5/EC.

This device will be sold in the following EEA countries: Austria, Italy, Belgium, Liechtenstein, Denmark, Luxembourg, Finland, Netherlands, France, Norway, Germany, Portugal, Greece, Spain, Iceland, Sweden, Ireland, United Kingdom, Cyprus, Czech Republic, Estonia, Hungary, Latvia, Lithuania, Malta, Slovakia, Poland, Slovenia.

CE Marking
This device has been tested to and conforms to the regulatory requirements of the European Union and has attained CE Marking. The CE Mark is a conformity marking consisting of the letters “CE”. The CE Mark applies to products regulated by certain European health, safety and environmental protection legislation. The CE Mark is obligatory for products it applies to: the manufacturer affixes the marking in order to be allowed to sell his product in the European market.

This product conforms to the essential requirements of the R&TTE directive 1999/5/EC in order to attain CE Marking. A notified body has determined that this device has properly demonstrated that the requirements of the directive have been met and has issued a favorable certificate of expert opinion. As such the device will bear the notified body number 0560 after the CE mark.

The CE Marking is not a quality mark. Foremost, it refers to the safety rather than to the quality of a product. Secondly, CE Marking is mandatory for the product it applies to, whereas most quality markings are voluntary.
FCC Statement
(Federal Communications Commission)
You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

• Re orient or relocate the receiving antenna.
• Increase the separation between the equipment and receiver.
• Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
• Consult the service representative or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

1. This device may not cause interference.
   And
2. This device must accept any interference, including interference that may cause undesired operation of the device.
Preface

FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.

2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

⚠️ Warning

Use only shielded cables to connect I/O devices to this equipment. You are cautioned that changes or modifications not expressly approved by the manufacturer for compliance with the above standards could void your authority to operate the equipment.
IMPORTANT SAFETY INSTRUCTIONS

Follow basic safety precautions, including those listed below, to reduce the risk of fire, electric shock, and injury to persons when using any electrical equipment:

1. Do not use this product near water, for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using this equipment with a telephone line (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
5. This product is intended to be supplied by a Listed Power Unit (Full Range AC/DC Adapter – AC Input 100 - 240V, 50 - 60Hz, DC Output 19V, 4.74A).

This Computer’s Optical Device is a Laser Class 1 Product
Instructions for Care and Operation
The computer is quite rugged, but it can be damaged. To prevent this, follow these suggestions:

1. **Don't drop it, or expose it to shock.** If the computer falls, the case and the components could be damaged.

2. **Keep it dry, and don't overheat it.** Keep the computer and power supply away from any kind of heating element. This is an electrical appliance. If water or any other liquid gets into it, the computer could be badly damaged.

3. **Avoid interference.** Keep the computer away from high capacity transformers, electric motors, and other strong magnetic fields. These can hinder proper performance and damage your data.

4. **Follow the proper working procedures for the computer.** Shut the computer down properly and don’t forget to save your work. Remember to periodically save your data as data may be lost.

5. **Take care when using peripheral devices.**
Power Safety

The computer has specific power requirements:

- When you want to unplug the power cord, be sure to disconnect it by the plug head, not by its wire.
- Make sure the socket and any extension cord(s) you use can support the total current load of all the connected devices.
- Before cleaning the computer, make sure it is disconnected from any external power supplies.

| Do not plug in the power cord if you are wet. | Do not use the power cord if it is broken. | Do not place heavy objects on the power cord. |

Power Safety Warning

Before you undertake any upgrade procedures, make sure that you have turned off the power, and disconnected all peripherals and cables (including telephone lines).
Preface

Cleaning
Do not apply cleaner directly to the computer, use a soft clean cloth.
Do not use volatile (petroleum distillates) or abrasive cleaners on any part of the computer.

Servicing
Do not attempt to service the computer yourself. Doing so may violate your warranty and expose you and the computer to electric shock. Refer all servicing to authorized service personnel. Unplug the computer from the power supply. Then refer servicing to qualified service personnel under any of the following conditions:

• When the power cord is damaged or frayed.
• If the computer has been exposed to any liquids.
• If the computer does not work normally when you follow the operating instructions.
• If the computer has been dropped or damaged (do not touch the poisonous liquid if the LCD panel breaks).
• If there is an unusual odor, heat or smoke coming from your computer.

Removal Warning
When removing any cover(s) and screw(s) for the purposes of device upgrade, remember to replace the cover(s) and screw(s) before turning the computer on.
Ergonomics

We designed your Multimedia PC system to be functional as well as attractive. To get most out of it, here are some suggestions on how to position and use the computer:

• The top third of the LCD (screen) should be at eye-level or slightly below.
• The LCD should be at least 18”/45cm. directly in front of you.
• If the screen resolution makes you strain to read, then adjust the resolution to something more comfortable (see “Video Features” on page 1 - 15).
• Angle the LCD (see “Tilting the LCD Screen” on page 1 - 6) so that it doesn’t reflect any light into your eyes.
• Use a chair which offers good back support (especially lower-back). The seat should allow your feet to rest flat on the floor or on a footrest directly in front of you.
• If possible, illuminate your work area with natural daylight or use a steady-glowing (non-flickering) light source.
• Place the keyboard and mouse so that your arms are at your sides and your forearms are roughly parallel to the floor. Your wrists should flex slightly downward as you work. Your neck and shoulders should also be relaxed.
• Take a break from the computer. Get up, stretch, flex your wrists, walk about, and look at something else for about 10 minutes every hour.
Preface

Lighting
Proper lighting and comfortable display viewing angle can reduce eye strain and muscle fatigue in your neck and shoulders.

- Position the display to avoid glare or reflections from overhead lighting or outside sources of light.
- Keep the display screen clean and set the brightness and contrast to levels that allow you to see the screen clearly.
- Position the display directly in front of you at a comfortable viewing distance.
- Adjust the display-viewing angle to find the best position.

LCD Screen Care
To prevent image persistence on LCD monitors (caused by the continuous display of graphics on the screen for an extended period of time) take the following precautions:

- Set the Windows Power Plans to turn the screen off after a few minutes of screen idle time.
- Use a rotating, moving or blank screen saver (this prevents an image from being displayed too long).
- Rotate desktop background images every few days.
- Turn the monitor off when the system is not in use.

Carrying the Computer
We strongly recommend using both hands to move the computer (one hand gripping the handle area and the other gripping the computer) to avoid accidentally dropping it. Be careful that objects such as belt buckles etc. do not scratch the screen while it is being carried.
Wall Mounting Information
The computer may be mounted on a wall for display. The system meets VESA (FDMI) Standard (100mm * 100mm) for wall mounting. However if you intend to wall mount the system please contact your service center for information in order to avoid personal injury, or damage to the computer.
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Chapter 1: Quick Start Guide

Overview

This Quick Start Guide is a brief introduction to the basic features of your computer, to navigating around the computer and to getting your system started. The remainder of the manual covers the following:

- **Chapter 2**  A guide to using some of the main features of the computer e.g. the storage devices (hard disk, optical device, Multi-in-1 card reader, ExpressCard/34/54) Audio & Printer.
- **Chapter 3**  The computer’s power saving options.
- **Chapter 4**  The installation of the drivers and utilities essential to the operation or improvement of some of the computer’s subsystems.
- **Chapter 5**  An outline of the computer’s built-in software or BIOS (Basic Input Output System).
- **Chapter 6**  Instructions for upgrading your computer.
- **Chapter 7**  A quick guide to the computer’s PC Camera, Wireless LAN, Bluetooth & WLAN Combo, Touch Screen and TV Tuner modules (some of which may be optional depending on your purchase configuration).
- **Chapter 8**  A troubleshooting guide.
- **Appendix A**  Definitions of the interface, ports/jacks which allow your computer to communicate with external devices.
- **Appendix B**  Information on the Intel video driver controls.
- **Appendix C**  The computer’s specification.
Quick Start Guide

Advanced Users
If you are an advanced user you may skip over most of this Quick Start Guide. However you may find it useful to refer to “What to Install” on page 4 - 1, “BIOS Utilities” on page 5 - 1 and “Upgrading The Computer” on page 6 - 1 in the User’s Manual. You may also find the notes marked with a of interest to you.

Beginners and Not-So-Advanced Users
If you are new to computers (or do not have an advanced knowledge of them) then the information contained in this Quick Start Guide should be enough to get you up and running. Eventually you should try to look through all the documentation (more detailed descriptions of the functions, setup and system controls are covered in the remainder of the User’s Manual), but do not worry if you do not understand everything the first time. Keep this manual nearby and refer to it to learn as you go. You may find it useful to refer to the notes marked with a as indicated in the margin. For a more detailed description of any of the interface ports and jacks see “Interface (Ports & Jacks)” on page A - 1.

Warning Boxes
No matter what your level please pay careful attention to the warning and safety information indicated by the symbol. Also please note the safety and handling instructions as indicated in the Preface.
Not Included
Operating Systems (e.g. Windows 7) and applications (e.g. word processing, spreadsheet and database programs) have their own manuals, so please consult the appropriate manuals.

Drivers
If you are installing new system software, or are re-configuring your computer for a different system, you will need to install the drivers listed in "Drivers & Utilities" on page 4 - 1. Drivers are programs which act as an interface between the computer and a hardware component e.g. a wireless network module. It is very important that you install the drivers in the order listed in Table 4 - 1, on page 4 - 3. You will be unable to use most advanced controls until the necessary drivers and utilities are properly installed. If your system hasn't been properly configured (your service representative may have already done that for you), refer to “What to Install” on page 4 - 1 for installation instructions.

Ports and Jacks
See “Computer Ports and Jacks” on page A - 2 for a description of the interface (ports & jacks) which allow your computer to communicate with external devices, connect to the internet etc.
Quick Start Guide

System Startup

1. Remove all packing materials, CDs/DVDs and floppy disks etc.
2. Securely attach any peripherals you want to use with the computer to their ports (e.g. keyboard and mouse etc.)
3. Attach the AC/DC adapter to the DC-In jack located under the LCD, then plug the AC power cord into an outlet, and connect the AC power cord to the AC/DC adapter.
4. Push the power button at the front of the computer (under the LCD) to turn the computer “on”.

![Figure 1 - 1 - AC/DC Adapter Plugged-In/Power Button]

Power Button (located along the bottom of the LCD)

Note that you should always shut your computer down by choosing the Shut Down command from the bottom right of the Start menu in Windows. This will help prevent hard disk or system problems.

Figure 1 - 1 - AC/DC Adapter Plugged-In/Power Button

1 - 4 System Startup
System Map: Front View

1. Optional Built-In PC Camera
2. LCD (With Optional Touch Panel - see page 7 - 23)
3. Power & System Activity LED Indicators
4. Function Buttons*
5. Power Button*
6. USB 2.0 Ports
7. Microphone-In Jack
8. Headphone/Speaker-Out Jack
9. RJ-45 LAN Jack
10. 2 * USB Ports
11. eSATA Port
12. External Monitor Port
13. 2 * COM Ports
14. DC-In Jack

*Note the power and function buttons are located along the bottom of the LCD

Figure 1 - 2 - Front View
Tilting the LCD Screen

It is possible to tilt the LCD screen in order to get the best possible viewing angle of the screen without glare etc. Apply pressure with one hand at the base of the computer, while carefully pushing the LCD screen to tilt it to the appropriate viewing angle.

Moving the Computer

We strongly recommend using both hands to move the computer. You can use one hand to grip the computer by the stand, and the other to hold the top of the LCD screen.

It is recommended that you carry the computer with the LCD facing your body to avoid scratching the surface against other objects. However take care not to scratch the LCD with any personal items, belt fittings or jewelry etc., (one hand gripping the stand and the other gripping the top of the computer to avoid accidentally dropping it).

Figure 1 - 3 - LCD Screen Tilt
Keyboard Options

There are two keyboard options for this computer series. These keyboards may include embedded numerical keypads for easy numeric data input and/or function keys/hot keys to allow you to change operational features instantly. Some keyboards may require a driver to access all available functions etc.

Figure 1 - 4 - Optional Wireless Keyboard & Mouse Kit

A USB port located behind the rear top cover is designed to house the transceiver for the USB wireless Keyboard & Mouse Kit (or a USB transceiver for any Keyboard/Mouse). See “Wireless Keyboard & Mouse USB Transceiver” on page 6 - 5 for more information.
Quick Start Guide

LED Indicators & Buttons

The LED indicators on the computer display helpful information about the current status of the computer.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Color</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Green</td>
<td>The computer is On</td>
</tr>
<tr>
<td></td>
<td>Blinking Green</td>
<td>The computer is in Sleep Mode</td>
</tr>
<tr>
<td></td>
<td>Orange</td>
<td>The AC/DC Adapter is Plugged in &amp; the Computer is Powered Off</td>
</tr>
<tr>
<td></td>
<td>Green</td>
<td>System Activity</td>
</tr>
</tbody>
</table>

Table 1 - 1 - LED Indicators

The buttons located under the front panel icons allow you to make screen and input adjustments.

<table>
<thead>
<tr>
<th>Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>Decrease/Increase Buttons - Use the buttons to decrease/increase the brightness/volume</td>
</tr>
<tr>
<td></td>
<td>Menu Toggle - Use this button to switch between the brightness or audio menus and use the buttons above to adjust</td>
</tr>
<tr>
<td></td>
<td>Mode Toggle - Use this button to toggle between the computer and HDMI Input modes (see “Mode Toggle” on page 1 - 11)</td>
</tr>
</tbody>
</table>

Table 1 - 2 - Function Buttons
**On Screen Display Indicators**

Visual indicators for brightness and volume are available when the **OSD AP** is installed (see "On Screen Display" on page 4 - 6). When the driver is installed, an icon will appear in the taskbar.

Note that these indicators illustrate the volume and brightness level changes when adjusted by the buttons on the computer itself. Use the menu toggle button to switch between the brightness or volume (some keyboards may provide their own indicators).

<table>
<thead>
<tr>
<th>OSD Icon</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><img src="image" alt="Volume Decrease/Increase" /></td>
<td>Volume Decrease/Increase</td>
</tr>
<tr>
<td><img src="image" alt="Brightness Decrease/Increase" /></td>
<td>Brightness Decrease/Increase</td>
</tr>
</tbody>
</table>

*Table 1 - 3 - On Screen Display Indicators*

If your purchase configuration includes the **Multi-Touch Panel** you may use the stylus pen (or a finger) to slide along the bars under the on-screen symbols to adjust the volume and brightness and controls.
**Quick Start Guide**

**Figure 1 - 6**

**Left View**

1. Stand
2. Multi-in-1 Card Reader
3. ExpressCard Slot (see page 2 - 7)
4. 1 * USB 3.0 Port
5. HDMI-in Port
6. Line-In Jack
7. S/PDIF-Out Jack

**ExpressCard Slot**

The ExpressCard Slot accepts either ExpressCard/34 or ExpressCard/54 formats.

**System Map: Left View**

**HDMI-In Port**

Note that the HDMI-In Port supports video and audio signals from attached HDMI devices.

**Multi-in-1 Card Reader**

The card reader allows you to use the most popular digital storage card formats:

- MMC (MultiMedia Card) / RSMMC
- SD (Secure Digital) / Mini SD / SDHC / SDXC Compatible
- MS (Memory Stick) / MS Pro / MS Duo

**USB 3.0 Port**

The USB 3.0 port is denoted by its blue color; USB 2.0 ports are colored black. Note that the USB 3.0 port requires a driver installation (see "USB 3.0" on page 4 - 7), does not support wake on USB and is not operational under DOS.
HDMI-In Port

This computer features an HDMI (High-Definition Multimedia Interface) input port that allows you to display external sources such as Blu-ray players, DVDs, set top boxes and games consoles etc. on your computer screen.

The computer itself does not need to be powered on to display video and audio from external sources. As long as the computer is plugged-in to a power source through the AC/DC adapter (the LED indicator will be orange if the computer is plugged-in but powered off), simply plug-in the HDMI cable from the external device to the computer’s HDMI-In port and the computer will act as the display device. For resolutions supported see page C-3.

Mode Toggle

Press the mode toggle button to switch between the computer and HDMI input modes. When the HDMI input source is displayed you can use any HDMI device plugged in to the computer’s HDMI-In port.

Note that this is an HDMI Input port and cannot be used as an HDMI Output port to display the computer’s screen on external displays.

Figure 1-7 - HDMI Input
System Map: Right View

Figure 1 - 8 - Right View

1. Stand
2. Optical Device Drive Bay
   (for CD/DVD Device - see page 2 - 3)
3. Security Lock Slot

CD Emergency Eject

If you need to manually eject a CD/DVD (e.g. due to an unexpected power interruption) you may push the end of a straightened paper clip into the emergency eject hole. Do not use a sharpened pencil or similar object that may break and become lodged in the hole.

Media Warning

Don’t try to remove a floppy disk/CD/DVD while the system is accessing it. This may cause the system to “crash”. 
System Map: Rear View

CPU

The CPU is not a user serviceable part. Opening this compartment, or accessing the CPU in any way, may violate your warranty.

Overheating

To prevent your computer from overheating make sure nothing blocks the Vent/Fan Intake while the computer is in use.

Carrying the Computer

We strongly recommend using both hands to move the computer (one hand gripping the handle area and the other gripping the computer) to avoid accidentally dropping it. Be careful that objects such as belt buckles etc. do not scratch the screen while it is being carried.
Windows 7 Start Menu & Control Panel

Most of the control panels, utilities and programs within *Windows 7* (and most other *Windows* versions) are accessed from the **Start** menu. When you install programs and utilities they will be installed on your hard disk drive, and a shortcut will usually be placed in the **Start** menu and/or the desktop. Right-click the **Start menu** icon , and then select **Properties** if you want to customize the appearance of the **Start** menu.

In many instances throughout this manual you will see an instruction to open the **Control Panel**. The **Control Panel** is accessed from the **Start** menu, and it allows you to configure the settings for most of the key features in *Windows* (e.g. power, video, network, audio etc.). *Windows 7* provides basic controls for many of the features, however many new controls are added (or existing ones are enhanced) when you install the drivers. To see all controls it may be necessary to toggle off **Category View** to view the control panel icons.
Video Features

You can configure display options from the Display (Control Panel) and Screen Resolution in Windows. For more detailed video information see Chapter B “Video Driver Controls” from page B - 1.

To access Display (Control Panel) and Screen Resolution in Windows:
1. Click Start and click Control Panel.
2. Click Display (icon) - In the Appearance and Personalization category.
3. Click Adjust Screen Resolution/Adjust resolution.

Right-Click Desktop

1. You can right-click the desktop and select Screen resolution (Figure 1 - 11).
2. Use the dropbox to select the screen Resolution (Figure 1 - 11).
3. Click Advanced settings (Figure 1 - 11) to bring up the Advanced properties tabs.
To access the Intel(R) Graphics Media Accelerator Driver for mobile control panel:

1. Click **Advanced settings** (Figure 1 - 11 on page 1 - 15) in the Screen Resolution control panel in Windows.

2. Click the Intel(R)... tab and click **Graphics Properties** (button) (Figure 1 - 12 on page 1 - 16).

OR

3. Right-click the desktop and select **Graphics Properties** from the menu.

OR

4. Click the icon in the taskbar and select **Graphics Properties** from the menu.

---

*Figure 1 - 12 - Intel GMA Driver for Mobile Control Panel*
Power Options

The **Power Options** (Hardware and Sound menu) control panel icon in *Windows* (see page 1 - 14) allows you to configure power management features for your computer. You can conserve power by means of **power plans** and configure the options for the **power button**, **sleep button**, **display** and **sleep** mode from the left menu. Note that the **power saver** plan may have an affect on computer performance.

Click to select one of the existing plans, or click **Create a power plan** in the left menu and select the options to create a new plan. Click **Change plan settings** and click **Change advanced power settings** to access further configuration options.

![Figure 1 - 13 - Power Options](image-url)
Chapter 2: Features & Components

Overview

Read this chapter to learn more about the following main features and components of the computer:

• Hard Disk Drive
• Optical (CD/DVD) Device
• Multi-in-1 Card Reader
• ExpressCard Slot
• Audio Features
• Adding a Printer
Features & Components

Hard Disk Drive

The hard disk drive is used to store your data in the computer. The hard disk can be taken out to accommodate other 2.5" serial (SATA) hard disk drives with a height of 9.5 mm.

The hard disk is accessible from the rear of your computer as seen below. For further details see “Upgrading the Hard Disk Drive” on page 6 - 6.

Figure 2 - 1
Hard Disk Location
Optical (CD/DVD) Device

There is a bay for a 5.25" optical (CD/DVD) device (12.7mm height). The actual device will depend on the module you purchased (see “Storage” on page C - 3). The optical device is usually labeled “Drive D:” and may be used as a boot device if properly set in the BIOS (see “Boot Menu” on page 5 - 13).

Loading Discs
To insert a CD/DVD, press the open button  and carefully place a CD/DVD onto the disc tray with label-side facing up (use just enough force for the disc to click onto the tray’s spindle). Gently push the CD/DVD tray in until its lock “clicks” and you are ready to start. The busy indicator  will light up while data is being accessed, or while an audio/video CD, or DVD, is playing. If power is unexpectedly interrupted, insert an object such as a straightened paper clip into the emergency eject hole  to open the tray.

Sound Volume Adjustment
How high the sound volume can be set depends on the setting of the volume control within Windows. Click the Volume icon on the taskbar to check the setting (see “Audio Features” on page 2 - 8).

Figure 2 - 2
Optical Device
Handling CDs or DVDs
Proper handling of your CDs/DVDs will prevent them from being damaged. Please follow the advice below to make sure that the data stored on your CDs/DVDs can be accessed.

Note the following:

- Hold the CD or DVD by the edges; do not touch the surface of the disc.
- Use a clean, soft, dry cloth to remove dust or fingerprints.
- Do not write on the surface with a pen.
- Do not store or place the CD or DVD in high-temperature areas.
- Do not use benzene, thinner, or other cleaners to clean the CD or DVD.
- Do not bend the CD or DVD.
- Do not drop or subject the CD or DVD to shock.
DVD Regional Codes
To change the DVD regional codes:

1. Go to the Control Panel
2. Double-click Device Manager (Hardware and Sound), then click the + next to DVD/CD-ROM drives.
3. Double-click on the DVD-ROM device to bring up the Properties dialog box, and select the DVD Region (tab) to bring up the control panel to allow you to adjust the regional code.

- **Region 1** - USA & Canada
- **Region 2** - Western Europe, Japan, South Africa, Middle East & Egypt
- **Region 3** - South-East Asia, Taiwan, South Korea, The Philippines, Indonesia, Hong Kong
- **Region 4** - South & Central America, Mexico, Australia, New Zealand
- **Region 5** - N Korea, Russia, Eastern Europe, India & Most of Africa
- **Region 6** - China
Multi-in-1 Card Reader

The card reader allows you to use some of the latest digital storage cards. Push the card into the slot and it will appear as a removable device, and can be accessed in the same way as your hard disk(s). Make sure you install the Card Reader driver (see “ExpressCard/Card Reader” on page 4 - 6).

- MMC (MultiMedia Card) / RSMMC
- SD (Secure Digital) / Mini SD / SDHC / SDXC Compatible
- MS (Memory Stick) / MS Pro / MS Duo

Card Reader Cover

Make sure you keep the cover in the card reader when not in use. This will help prevent foreign objects and/or dust getting in to the card reader.

Figure 2 - 4
Front View

1. Card Reader
ExpressCard Slot

The computer is equipped with an **ExpressCard/34/54** slot that reads Express Card/34 and ExpressCard/54 formats. ExpressCards are the successors to PCMCIA (PC Cards).

ExpressCard/54 is used for applications which require a larger interface slot, e.g. CompactFlash card reader. The number denotes the card width; 54mm for the Express Card/54 and 34mm for the ExpressCard/34. Make sure you install the Card Reader driver (see “ExpressCard/Card Reader” on page 4 - 6).

**Inserting and Removing Express-Cards**

- Align the ExpressCard with the slot and push it in until it locks into place.
- To remove an ExpressCard, simply press the card to eject it.

**ExpressCard Slot Cover**

Make sure you keep the cover in the Express-Card slot when not in use. This will help prevent foreign objects and/or dust getting in to the ExpressCard Slot.

**Figure 2 - 5**

ExpressCard Slot

1. ExpressCard Slot
Audio Features

You can configure the audio options on your computer from the Sound control panel in Windows, from the HD VDeck icon on the desktop or VIA HD Audio Deck control panel.

The volume may also be adjusted by means of the function buttons located along the bottom of the LCD.
Expert Mode will allow you to access more advanced configuration menus.

Figure 2 - 7
VIA HD Audio Deck (Expert Mode)
Adding a Printer

The most commonly used peripheral is a printer. The following conventions will help you to add a printer, however it is always best to refer to the printer manual for specific instructions and configuration options.

**USB Printer**

Most current printers have a USB interface connection. You may use any one of the ports to connect the printer.

**Install Instructions:**
1. Set up the printer according to its instructions (unpacking, paper tray, toner/ink cartridge etc.).
2. Turn ON the computer.
3. Turn ON the printer.
4. Connect the printer’s USB cable to one of the USB ports on the computer.
5. Windows will identify the printer and either load one of its own drivers or ask you to supply one. Follow the on-screen instructions.

**Parallel Printer**

This is still a very common type of printer. The install instructions are in the sidebar, however you will need to purchase a parallel to USB converter.

- **Parallel Printer**
  - After setting up the printer attach the parallel cable to the printer.
  - Connect the printer’s parallel cable to the Parallel to USB converter, and then plug the converter into the USB port.
  - Turn ON the printer, then turn ON the computer.
  - Windows will identify the printer and either load one of its own drivers or ask you to supply one. Follow the on-screen instructions.
Chapter 3: Power Management

Overview

To conserve power, especially when using the battery, your computer power management conserves power by controlling individual components of the computer (the monitor and hard disk drive) or the whole system.

This chapter covers:

• Turning On the Computer
• Power Plans
• Power-Saving States
• Configuring the Power Buttons

The computer uses enhanced power saving techniques to give the operating system (OS) direct control over the power and thermal states of devices and processors. For example, this enables the OS to set devices into low-power states based on user settings and information from applications.

Using some form of power management greatly increases the life span of the LCD.
Turning On the Computer

Now you are ready to begin using your computer. To turn it on simply press the power button on the front panel.

When the computer is on, you can use the power button as a Stand by/Hibernate/Shutdown hot-key button when it is pressed for less than 4 seconds (pressing and holding the power button for longer than this will shut the computer down). Use Power Options in the Windows control panel to configure this feature.

Forced Off

If the system “hangs”, and the Ctrl + Alt + Del key combination doesn’t work, press the power button for 4 seconds, or longer, to force the system to turn itself off.

Power Button as Stand by or Hibernate Button

You can use the OS’s “Power Options” control panel to set the power button to send the system into Stand by or Hibernate mode (see your OS’s documentation, or “Configuring the Power Buttons” on page 3 - 7 for details).

Shut Down

Note that you should always shut your computer down by choosing the Shut Down command from the bottom right of the Start menu in Windows. This will help prevent hard disk or system problems.
Power Plans

The computer can be configured to conserve power by means of **power plans**. You can use (or modify) an existing **power plan**, or create a new one.

The settings may be adjusted to set the **display** to turn off after a specified time, and to send the computer into **Sleep** after a period of inactivity.

Click **Change plan settings** and then click **Change advanced power settings** to access further configuration options in **Advanced Settings**.

**Resuming Operation**

See **Table 3 - 1, on page 3 - 8** for information on how to resume from a power-saving state.

**Password**

It is recommended that you enable a password on system resume in order to protect your data.

**Figure 3 - 1**

**Power Plan Advanced Settings**
Each *Windows power plan* will also adjust the processor performance of your machine in order to save power. This is worth bearing in mind if you are experiencing any reduced performance (especially under DC/battery power).

Choose **High performance** (you may need to click *Show additional plans* to view the High performance plan) for maximum performance when the computer is powered from an AC power source. Choose the **Power saver** (bear in mind that this scheme may slow down the overall performance of the computer in order to save power) for maximum power saving when the computer is battery (DC power) powered.
Power-Saving States

You can use power-saving states to stop the computer’s operation and restart where you left off. *Win 7* uses the **Sleep**, **Hibernate** and **Shut Down** power-saving states.

**Sleep**

In **Sleep** all of your work, settings and preferences are saved to memory before the system sleeps. When you are not using your computer for a certain length of time, which you specify in the operating system, it will enter **Sleep** to save power.

The PC wakes from **Sleep within seconds** and will return you to where you last left off (what was on your desktop) without reopening the application(s) and file(s) you last used.
Power Management

**Hibernate**

*Hibernate* uses the least amount of power of all the power-saving states and saves all of your information on a part of the hard disk before it turns the system off. If a power failure occurs the system can restore your work from the hard disk; if a power failure occurs when work is saved only to memory, then the work will be lost. *Hibernate* will also return you to where you last left off within seconds.

**Shut down**

You should *Shut down* the computer if you plan to install new hardware, plan to be away from the computer for several days, or you do not need it to wake up and run a scheduled task. Returning to full operation from *Shut down* takes longer than from *Sleep* or *Hibernate*.

*Figure 3 - 3*

Start Menu Power

3 - 6 Power-Saving States
Configuring the Power Buttons

The power button may be set to send the computer into either Sleep or Hibernate. In Sleep, the LED will blink green. In Hibernate the LED will be orange. If only the display is turned off, the LED will remain green. Click Choose what the power buttons do on the left menu in Power Options to bring up the menu.

Password Protection

It is recommended that you enable a password on wake up in order to protect your data. However, you can disable this setting from the Power Options menu by clicking Require a password on wakeup in the left menu, and selecting the options (click Change settings that are currently unavailable).

Figure 3-4
Power Options Define Power Buttons
Resuming Operation

You can resume operation from power-saving states by pressing the power button, or in some cases pressing the sleep button (see your keyboard documentation).

<table>
<thead>
<tr>
<th>Power Status</th>
<th>Icon Color</th>
<th>To Resume</th>
</tr>
</thead>
<tbody>
<tr>
<td>Power Off</td>
<td>Off</td>
<td>Press the Power Button</td>
</tr>
<tr>
<td>Sleep</td>
<td>Blinking Green</td>
<td>Press the Power Button</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Press the Sleep Button (on your keyboard)</td>
</tr>
<tr>
<td>Hibernate</td>
<td>Orange (AC/DC adapter)</td>
<td>Press the Power Button</td>
</tr>
</tbody>
</table>

When the computer is on, you can use the power button as a Sleep/Hibernate hot-key button when it is pressed for less than 4 seconds (pressing and holding the power button for longer than this will force shut the computer to shut down).
Chapter 4: Drivers & Utilities

This chapter deals with installing the drivers and utilities essential to the operation or improvement of some of the computer’s subsystems. The system takes advantage of some newer hardware components for which the latest versions of most available operating systems haven’t built in drivers and utilities. Thus, some of the system components won’t be auto-configured with an appropriate driver or utility during operating system installation. Instead, you need to manually install some system-required drivers and utilities.

What to Install

The Device Drivers & Utilities + User’s Manual disc contains the drivers and utilities necessary for the proper operation of the computer.

Table 4 - 1, on page 4 - 3 lists what you need to install and it is very important that the drivers are installed in the order indicated.

Module Driver Installation

The procedures for installing drivers for the PC Camera, Wireless LAN, Bluetooth & WLAN Combo and Touchscreen modules are provided in “Modules & Options” on page 7 - 1. Make sure that the drivers are installed in the order indicated in Table 4 - 1, on page 4 - 3. Only install drivers for modules included in your purchase option.
Drivers & Utilities

Driver Installation

Insert the Device Drivers & Utilities + User’s Manual disc into the DVD drive and click Install Drivers/Option Drivers (button).

Follow the instructions to install the driver. Alternatively click Start, navigate (Browse..) to the executable file and then follow the manual setup instructions.

1. Check the driver installation order from Table 4 - 1, on page 4 - 3 (the drivers must be installed in this order) which is the same as that listed in the Drivers Installer menu below.
2. Click to select the driver you wish to install, (you should note down the drivers as you install them).
3. Follow the instructions for each individual driver installation procedure as listed on the following pages.

Note: If you need to reinstall any driver, you should uninstall the driver first.

Figure 4 - 1 - Drivers Installer Screen 1

Figure 4 - 2 - Drivers Installer Screen 2

4 - 2 Driver Installation
Manual Driver Installation
Click Browse CD/DVD (button) in the Drivers Installer application and browse to the executable file in the appropriate driver folder.

Windows Update
After installing all the drivers make sure you enable Windows Update in order to get all the latest security updates etc. (all updates will include the latest hotfixes from Microsoft). See “Windows 7 Update” on page 4 - 7 for instructions.
Drivers & Utilities

Updating/Reinstalling Individual Drivers
If you wish to update/reinstall individual drivers it may be necessary to uninstall the original driver. To do this, go to the Control Panel in the Windows OS and double-click the Programs and Features icon (Programs > Uninstall a program). Click to select the driver (if it is not listed see below) and click Uninstall, and then follow the on screen prompts (it may be necessary to restart the computer). Reinstall the driver as outlined in this chapter.

If the driver is not listed in the Programs and Features menu:

1. Click Start, and click Control Panel (or point to Settings and click Control Panel).
2. Double-click Device Manager (Hardware and Sound > Device Manager).
3. Double-click the device you wish to update/reinstall the driver for (you may need to click “+” to expand the selection).
4. Click Driver (tab) and click the Update Driver or Uninstall button and follow the on screen prompts.

User Account Control
If a User Account Control prompt appears as part of the driver installation procedure, click Continue or Allow, and follow the installation procedure as directed.

Windows Security Message
If you receive a Windows security message as part of the driver installation process. Just click “Install this driver software anyway” or “Install” to continue the installation procedure.

You will receive this message in cases where the driver has been released after the version of Windows you are currently using. All the drivers provided will have already received certification for Windows.
New Hardware Found
If you see the message “New Hardware Found” during the installation procedure (other than when outlined in the driver install procedure), click Cancel to close the window, and follow the installation procedure.

Driver Installation General Guidelines
The driver installation procedure outlined in this Chapter (and in Chapter 7 Options & Modules), are accurate at the time of going to press.

Drivers are always subject to upgrade and revision so the exact procedure for certain drivers may differ slightly. As a general guide follow the default on screen instructions for each driver (e.g. Next > Next > Finish) unless you are an advanced user. In many cases a restart is required to install the driver.

Make sure any modules (e.g. PC Camera, WLAN or 3.75G/HSPA) are ON before installing the appropriate driver.

Driver Installation Procedure
Insert the Device Drivers & Utilities + User’s Manual disc into your DVD drive and click Install Drivers (button).

Chipset
1. Click 1.Install Chipset Driver > Yes.
2. Click Next > Yes > Next > Next.
3. Click Finish to restart the computer.

Video
1. Click 2.Install VGA Driver > Yes.
2. Click Next > Yes > Next > Next.
3. Click Finish to restart the computer.

LAN
1. Click 3.Install LAN Driver > Yes.
2. Click Install > Finish.
3. The network settings can now be configured.
Drivers & Utilities

ExpressCard/Card Reader
1. Click 4.Install Cardreader Driver > Yes.
2. Click Install > Finish.

On Screen Display
1. Click 5.Install OSD AP > Yes.
2. Click Next > Next.
3. Click Finish > Finish to restart the computer.

USB 3.0
1. Click 6.Install USB 3.0 Driver > Yes.
2. Click Next.
3. Click the button to accept the license and then click Next.
4. Click Next > Install.
5. Click Finish.

Intel MEI Driver
1. Click 7.Install MEI Driver > Yes.
2. Click Next > Yes > Next > Next.
3. Click Finish.

Audio
1. Click 8.Install Audio Driver > Yes.
2. Click Next.
3. Click the button to agree to the license and click Next.
4. Click Next > Next > Next.
5. Click Finish to restart the computer.

Note that after installing the audio driver the system will not return to the Drivers Installer screen. To install any of the optional drivers listed overleaf, eject the Device Drivers & Utilities + User’s Manual disc and then reinsert it (or double-click the disc icon in My Computer), and click Option Drivers (button) to access the optional driver menu.

(See Over)
Windows Experience Index
After the drivers are installed follow this procedure to ensure an accurate rating from the Windows Experience Index:

1. Click Start, and click Control Panel.
2. Click Performance Information and Tools (System and Security > System > Check the Windows Experience Index).
3. Click “Rate this computer”.
4. The computer will take a few minutes to assess the system performance.
5. Close the control panel.

Windows 7 Update
After installing all the drivers make sure you enable Windows Update in order to get all the latest security updates etc. (all updates will include the latest hotfixes from Microsoft).

To enable Windows Update make sure you are connected to the internet:

1. Click Start, and click Control Panel (or point to Settings and click Control Panel).
2. Click Windows Update (System and Security).
3. Click Check for updates (button).
4. The computer will now check for updates (you need to be connected to the internet).
5. Click Install now (button) to begin checking for the updates.
6. Click Install updates (button) to install the updates.
Drivers & Utilities

Optional Drivers
See the pages indicated for the driver installation procedures for any modules included in your purchase option. Insert the *Device Drivers & Utilities + User’s Manual* disc and click *Option Drivers* (button) to access the optional driver menu.

PC Camera Module
See the introduction in “*PC Camera Module*” on page 7-2, and check the installation procedure.

Wireless LAN Module
See the introduction in “*Wireless LAN Module*” on page 7-9, and check the installation procedure.

Bluetooth Module
See “*Bluetooth & WLAN Combo Module*” on page 7-14 for configuration instructions.

Touch Screen Module
See the introduction in “*Touch Screen Module*” on page 7-23, and check the installation procedure.

---

*Figure 4 - 3 - Optional Drivers*
Chapter 5: BIOS Utilities

Overview

This chapter gives a brief introduction to the computer’s built-in software:

**Diagnostics:** The POST (Power-On Self Test)

**Configuration:** The Phoenix SecureCore Setup Utility

If your computer has never been set up, or you are making important changes to the system (e.g. hard disk setup), then you should review this chapter first and note the original settings found in **Setup**. Even if you are a beginner, keep a record of the settings you find and any changes you make. This information could be useful if your system ever needs servicing.

There is one general rule: *Don’t make any changes unless you are sure of what you are doing.* Many of the settings are required by the system, and changing them could cause it to become unstable or worse. If you have any doubts, consult your service representative.
The Power-On Self Test (POST)

Each time you turn on the computer, the system takes a few seconds to conduct a POST, including a quick test of the on-board RAM (memory).

As the POST proceeds, the computer will tell you if there is anything wrong. If there is a problem that prevents the system from booting, it will display a system summary and prompt you to run Setup.

If there are no problems, the Setup prompt will disappear and the system will load the operating system. Once that starts, you can’t get into Setup without rebooting.

POST Screen

1. BIOS information
2. CPU type
3. Memory status
4. Enter Setup prompt appears only during POST

Note: The POST screen as pictured right is for guideline purposes only. The POST screen on your computer may appear slightly different. If you disable the Boot-time Diagnostic Screen, the POST screen will not appear.

Figure 5 - 1
POST Screen

Press <F1> to enter SETUP

1. BIOS Revision
2. CPU - 1 Processors Detected, Cores Per Processor - 2
3. Intel(R) Core(TM) i5 Processor "M 540 @ 2.53GHz
4. 174MB System RAM Passed
5. 256KB L2 Cache per Processor Core
6. Selected L3 Cache Detected
7. System BIOS Shadowed
8. Video BIOS Shadowed
10. AVAPI CD-ROM: HL-DT-STVD810W CT21H
11. Keyboard Initialized

5 - 2 The Power-On Self Test (POST)
Failing the POST

Errors can be detected during the POST. There are two categories, “fatal” and “non-fatal”.

Fatal Errors

These stop the boot process and usually indicate there is something seriously wrong with your system. Take the computer to your service representative or authorized service center as soon as possible.

Non-Fatal Errors

This kind of error still allows you to boot. You will get a message identifying the problem (make a note of this message!) followed by the prompt:

- Press <F1> to resume
- <F2> to enter Setup

Press F1 to see if the boot process can continue. It may work, without the correct configuration.

Press F2 to run the Setup program and try to correct the problem. If you still get an error message after you change the setting, or if the “cure” seems even worse, call for help.
The Setup Utility

The Phoenix SecureCore Setup Utility tells the system how to configure itself and manage basic features and subsystems (e.g. port configuration).

Entering Setup

To enter Setup, turn on the computer and press F2 during the POST. The prompt (Press F2 to Enter Setup) seen on page 5 - 2 is usually present for a few seconds after you turn on the system. If you get a “Keyboard Error”, (usually because you pressed F2 too quickly) just press F2 again.

If the computer is already on, reboot using the Ctrl + Alt + Delete combination and then hold down F2 when prompted. The Setup main menu will appear.
Setup Screens
The following pages contain additional advice on portions of the Setup.

Along the top of the screen is a menu bar with menu headings. When you select a heading, a new screen appears. Scroll through the features listed on each screen to make changes to Setup.

Instructions on how to navigate each screen are in the box along the bottom of the screen. If these tools are confusing, press F1 to call up a General Help screen, and then use the arrow keys to scroll up or down the page.

The Item Specific Help on the right side of each screen explains the highlighted item and has useful messages about its options.

If you see an arrow ► next to an item, press Enter to go to a sub-menu on that subject. The sub-menu screen that appears has a similar layout, but the Enter key may execute a command.
**Main Menu**

**System Time & Date (Main Menu)**

The hour setting uses the 24-hour system (i.e., 00 = midnight; 13 = 1 pm). If you can change the date and time settings in your operating system, you will also change these settings. Some applications may also alter data files to reflect these changes.
**SATA Port 1/2/3/4 (Main Menu)**
Pressing **Enter** opens the sub-menu to show the configuration of a optical Device/HDD on the computer’s SATA Ports. Use the **Auto (Type:)** setting to have the items configured automatically for you.

**System/Extended Memory (Main Menu)**
This item contains information on the system memory, and is not user configurable. The system will auto detect the amount of memory installed.

**BIOS Revision/KBC/EC Firmware Revision (Main Menu)**
This item contains information on the current BIOS and firmware versions.
Advanced Chipset Control (Advanced Menu)

The sub-menu here allows you to enable/disable the JMicron Power Saving (as used by the card reader) control, and to adjust the amount of Total Graphics Memory used by the system.
Total Graphics Memory (Advanced Menu > Advanced Chipset Control)
Use this menu item to set the amount of system memory to be allocated for use by Intel® Dynamic Video Memory Technology for the graphics device. The default memory size allocated is **MaxDVMT** (up to **384MB**) and this may be adjusted to **128MB** or **256MB** (by pressing the spacebar to adjust) if required (see “Dynamic Video Memory Technology” on page B - 1).

SATA Mode (Advanced Menu)
You can configure SATA (Serial ATA) control to operate in either **IDE** (native/compatible) or **AHCI** (Advanced Host Controller Interface) modes from this menu. The **SATA mode** should be set to **AHCI** mode for this system (unless you are sure your hard disk can only operate in **IDE** mode). If you are unsure of the mode your hard disk supports contact your service center.

Legacy USB Support: (Advanced Menu)
Choose “**Enabled**” if you intend to use **USB** devices in systems which do not normally support USB functionality (e.g. DOS). The default setting is “**Enabled**” and does not need to be changed if you intend to use your USB devices in **Windows**.

Boot-time Diagnostic Screen (Advanced Menu)
Use this menu item to enable/disable the Boot-time Diagnostic Screen (see “The Power-On Self Test (POST)” on page 5 - 2).
Legacy OS Boot (Advanced Menu)
If “Enabled” the system will attempt to load the Legacy OS (e.g. Windows 7) first. If set to “Disabled” the system will attempt to EFI (Extensible Firmware Interface) boot before the Legacy OS.

Power On Boot Beep (Advanced Menu)
Use this menu item to enable/disable the beep as the computer starts up.
Security Menu

Set Supervisor Password (Security Menu)
You can set a password for access to the Phoenix SecureCore Setup Utility. This will not affect access to the computer OS, (only the Phoenix SecureCore Setup Utility).

The changes you make here affect the access to the Setup utility itself, and also access to your machine as it boots up after you turn it on. These settings do not affect your machine or network passwords which will be set in your software OS.
Set User Password (Security Menu)
You can set a password for user mode access to the Phoenix SecureCore Setup Utility. This will not affect access to the computer OS, (only the Setup utility) unless you choose to set a Password on Boot (see below). Many menu items in the Phoenix SecureCore Setup Utility cannot be modified in user mode. You can only set the user password after you have set the supervisor password.

Password on boot: (Security Menu)
Specify whether or not a password should be entered to boot the computer (you may only set a password on boot if a supervisor password is enabled). If “Enabled” is selected, only users who enter a correct password can boot the system (see the warning in the sidebar). The default setting is “Disabled”.

Note: To clear existing passwords press Enter and type the existing password, then press Enter for the new password (without typing any password entry) and Enter again to confirm the password clearance.
When you turn the computer on it will look for an operating system (e.g. Windows 7) from the devices listed in this menu, and **in this priority order**. If it cannot find the operating system on that device, it will try to load it from the next device in the order specified in the **Boot priority order**. Item specific help on the right is available to help you move devices up and down the order.
Choosing to **Discard Changes**, or **Exit Discarding Changes**, will wipe out any changes you have made to the **Setup**. You can also choose to restore the original **Setup** defaults that will return the **Setup** to its original state, and erase any previous changes you have made in a previous session.
Chapter 6: Upgrading The Computer

Overview

This chapter contains information on upgrading the computer. Follow the steps outlined to make the desired upgrades. If you have any trouble or problems you can contact your service representative for further help. Before you begin you will need:

- A small crosshead or Phillips screwdriver
- A small regular slotted (flathead) screwdriver
- An antistatic wrist strap

Before working with the internal components you will need to wear an antistatic wrist strap to ground yourself because static electricity may damage the components.

The chapter includes:

- Removing the Rear Top Cover
- Wireless Keyboard & Mouse USB Transceiver
- Upgrading the Hard Disk Drive
- Upgrading the System Memory (RAM)

Please make sure that you review each procedure before you perform it.
When Not to Upgrade

These procedures involve opening the system’s case, adding and sometimes replacing parts.

You should **not** perform any of these upgrades if:

- Your system is still under warranty or a service contract
- You don’t have all the necessary equipment
- You’re not in the correct environment
- You doubt your abilities

Under any of these conditions, contact your service representative to purchase or replace the component(s).

**Power Safety Warning**

Before you undertake any upgrade procedures, make sure that you have turned off the power, and disconnected all peripherals and cables (including telephone lines).

**Removal Warning**

When removing any cover(s) and screw(s) for the purposes of device upgrade, remember to replace the cover(s) and screw(s) before turning the computer on.
Removing the Rear Top Cover

Before undertaking any upgrade procedure it is necessary to remove the rear top cover to access the components.

1. Turn off the computer and disconnect all cables and peripherals.
2. Carefully place the computer flat with the LCD facing down (make sure you cover the LCD to avoid scratches) so that you may access the rear cover.
3. Remove screws 1 - 4.

*Figure 6 - 1
Rear Top Cover Screws*
Upgrading The Computer

4. Slide the rear top cover until the arrow is aligned with the unlock icon.

5. When the arrow is aligned with the unlock icon you can remove the rear top cover.

6 - 4 Removing the Rear Top Cover
Wireless Keyboard & Mouse USB Transceiver

If your purchase includes an optional Wireless Keyboard & Mouse Kit you can use the USB port located behind the rear top cover to house the USB transceiver.

1. Remove the rear cover (see “Removing the Rear Top Cover” on page 6 - 3).
2. Insert the USB transceiver 1 into the USB port 2.
3. Replace the rear top cover and screws.

A single USB dongle is provided with the keyboard, mouse and TV Tuner. This dongle acts as a transceiver for the keyboard and mouse, and as a RF transceiver for the TV Tuner. This dongle may be inserted into any of the USB ports, however if you have included the TV Tuner in your purchase option it is recommended that you do not plug the dongle into the USB port located behind the rear top cover in order to prevent any interference.
Upgrading the Hard Disk Drive

The hard disk drive can be taken out to accommodate other 2.5" serial (SATA) hard disk drives with a height of 9.5mm (h) (see “Storage” on page C - 3). Follow your operating system’s installation instructions, and install all necessary drivers and utilities (as outlined in “Driver Installation Procedure” on page 4 - 5), when setting up a new hard disk.

1. Remove the rear cover (see “Removing the Rear Top Cover” on page 6 - 3).
2. Remove screws 1 - 3.

Figure 6 - 5
Hard Disk Screws

HDD System Warning
New HDD’s are blank. Before you begin make sure:
You have backed up any data you want to keep from your old HDD.
You have all the CD-ROMs and FDDs required to install your operating system and programs.
If you have access to the internet, download the latest application and hardware driver updates for the operating system you plan to install. Copy these to a removable medium.

Hard Disk Slot
Make sure you install the hard disk into the lower slot on the mainboard.
3. Slide the hard disk in the direction of arrow 4, and then slide it in the direction of arrow 5 to remove it.

4. Remove the adhesive hard disk cover 6.

5. Reverse the process to install a new hard disk.
Upgrading the System Memory (RAM)

The computer has **two** memory sockets for 204 pin Small Outline Dual In-line (SO-DIMM) **DDR3** type memory modules (see “Memory” on page C - 3 for details of supported module types).

The total memory size is automatically detected by the POST routine once you turn on your computer.

1. Remove the rear cover (see “Removing the Rear Top Cover” on page 6 - 3).
2. The RAM is located at point 1.

*Figure 6 - 8*  
RAM Location
Upgrading The Computer

3. Gently pull the two release latches on the sides of the memory socket in the direction indicated by the arrows (2 & 2) in *Figure 6 - 9*.

4. The RAM module will pop-up, and you can remove it.

5. Pull the latches to release the second module if necessary.
6. Insert a new module holding it at about a 30° angle and fit the connectors firmly into the memory socket (see sidebar note if you are inserting a single module).

7. The module’s pin alignment will allow it to only fit one way. Make sure the module is seated as far into the slot as it will go. DO NOT FORCE the module; it should fit without much pressure.

8. Press the module in and down towards the mainboard until the slot levers click into place to secure the module.

9. Replace the module bay cover and screws.

10. Restart the computer to allow the BIOS to register the new memory configuration as it starts up.

If your computer has a single memory module, then insert the module into the Channel 0 (JDIMM1) socket. In this case this is the upper memory socket (the socket furthest from the mainboard).
Upgrading The Computer

Upgrading the Processor
If you want to upgrade your computer by replacing the existing processor with a faster/new one you will need to contact your customer service representative. We recommend that you do not do this yourself, since if it is done incorrectly you may damage the processor or mainboard.

Warranty
The CPU is not a user serviceable part. Accessing the CPU in any way, may violate your warranty.
Unauthorized tampering with the HDD may also violate your warranty.
Upgrading The Computer
Chapter 7: Modules & Options

Overview

This chapter contains information on the following modules, which may come with your computer, depending on the configuration purchased. If you are unsure please contact your service representative.

- PC Camera Module
- Wireless LAN Module
- Bluetooth & WLAN Combo Module
- Touch Screen Module
- TV Tuner Module
PC Camera Module

There are a number of different camera modules available with this computer model series. You will have the appropriate application installed for your camera. **Make sure you access the application via the desktop shortcut.** The PC Camera module uses the camera application to capture video files. Install the driver as per the instructions below.

**PC Camera Driver Installation**

1. Insert the *Device Drivers & Utilities + User’s Manual* disc into the CD/DVD drive.
2. Click **Option Drivers** (button).
3. Click **1. Install Webcam Driver > Yes**.
4. Click **Next > Install > Finish** to restart the computer.
5. Run the camera application program from the desktop shortcut.

The PC Camera module supports a frame rate of 12 fps. If you find that the screen refresh rate is subject to lag or stuttering, then **reduce the window size**, or adjust the **Output Size**.

To reduce **Output Size** run the camera application, click **Options** and select **Video Capture Pin**. Adjust the settings from the **Output Size** pull-down menu (see page 7 - 6).

**Latest PC Camera Driver Information**

Check the *Device Drivers & Utilities + User’s Manual* disc, and any accompanying insert pages, for the latest updated information on the PC Camera driver, which may override the information provided here.
PC Camera Audio Setup

If you wish to capture video & audio with your camera, it is necessary to connect a microphone to either of the microphone ports and then setup the audio recording options in Windows as follows.

1. Click Start, and click Control Panel (or point to Settings and click Control Panel).
2. Click Sound ☀️ (Hardware and Sound).
3. Click Recording (tab).
4. Right-click Microphone and make sure the item is not disabled.
5. Double-click Microphone (or select Properties from the right-click menu).
6. Click Levels (tab), and adjust the Microphone sliders to the level required.
7. Click OK and close the control panels.
8. Run the camera application from the desktop shortcut.
9. Go to the Devices menu heading and select Microphone (it should have a tick alongside it).
10. Go to the Capture menu heading and select Capture Audio (it should have a tick alongside it).
Figure 7 - 1
Audio Setup for PC Camera

Right-click
Camera Application
The camera application is a video viewer for general purpose video viewing and testing, and for capturing video files to .avi format.

1. Run the camera application from the desktop shortcut (it is recommended that you set the capture file before the capture process - see Set Capture File below).
2. Go to the Capture menu heading (if you wish to capture audio check “PC Camera Audio Setup” on page 7 - 3) and select Start Capture.
3. Click OK (the file location will be displayed in the pop-up box) to start capturing the video, and press Esc to stop the capture (you can view the file using the Windows Media Player).

Set Capture File
Prior to capturing video files you may select the Set Capture File... option in the File menu, and set the file name and location before capture (this will help avoid accidentally overwriting files). Set the name and location then click Open, then set the "Capture file size:" and click OK. You can then start the capture process as above.

Note the important information in “Reducing Video File Size” on page 7 - 6 in order to save file space, and help prevent system problems.
Reducing Video File Size

Note that capturing high resolution video files requires a substantial amount of disk space for each file. After recording video, check the video file size (right-click the file and select Properties) and the remaining free space on your hard disk (go to My Computer, right-click the hard disk, and select Properties). If necessary you can remove the recorded video file to a removable medium e.g. CD, DVD or USB Flash drive.

Note that the Windows system requires a minimum of 15GB of free space on the C: drive system partition. In order to prevent system problems it is recommended that you save the captured video file to a location other than the C: drive (see “Set Capture File” on page 7 - 5), limit the file size of the captured video or reduce video resolution (see below).

To Reduce Video Resolution Output Size:

1. Run the camera application program from the desktop shortcut.
2. Go to Options and scroll down to select Video Capture Pin....
3. Click the Output Size drop box and select a lower resolution size in order to reduce the captured file size.
4. Click OK.
Eliminating Screen Flicker
If you find that the video screen in the camera application is flickering, you can try to adjust the setting in the Video Capture Filter options.

1. Run the camera application program from the desktop shortcut.
2. Go to Options and scroll down to select Video Capture Filter...
3. Click either 50Hz or 60Hz under Powerline Frequency (Anti Flicker).

Figure 7 - 2
Video Capture Filter
Taking Still Pictures
The camera application allows you to take still pictures.

1. Run the camera application from the desktop shortcut.
2. Go to Options and select Take Picture.
3. The picture (in JPEG format) will be placed in the Snapshot folder on the desktop.
Wireless LAN Module

If you have included an **802.11b/g/n WLAN** module in your purchase option, install the driver as per the procedure overleaf.

Make sure you install the drivers in the order indicated in *Table 4 - 1, on page 4 - 3*.

**802.11b/g/n Driver Installation**

1. Insert the *Device Drivers & Utilities + User’s Manual* disc into the CD/DVD drive.
2. Click **Option Drivers** (button).
3. Click **2.Install WLAN Driver > Yes**.
4. Choose the language you prefer and click **Next**.
5. Click **Next > Install**.
6. Click **Finish** to restart the computer.

*Note*: The operating system is the default setting for Wireless LAN control in *Windows* (see overleaf).
Connecting to a Wireless Network in Windows 7

Make sure the Wireless LAN module is turned on.

1. **Click** the taskbar wireless icon, and then double-click an access point to connect to or click to **Open Network and Sharing Center** if you do not see a network you want to connect to in the taskbar menu (a list of options will appear allowing setting changes, and creating a new network).

**Network and Sharing Center**
You can also use the Network and Sharing Center control panel in Windows (Network and Internet) to connect to any available wireless networks.

**Figure 7 - 3**
Click Taskbar Icon Menu & Network and Sharing Center

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7 - 10 Wireless LAN Module
2. You may need to enter a security key for any access point to which you are trying to connect.
3. Click to select a network location (e.g. Home, Work or Public).
4. Click “View or change settings in Network and Sharing Center” to access further options for the connection.

![Image of Network Location Set]

**Figure 7-4**
Network Location Set
5. Click the taskbar icon to see any currently connected networks.
6. To disconnect from the wireless network you can click the taskbar wireless icon, click the active connection and then click Disconnect (button).

Security Enabled Networks
You should try to make sure that any network you are connecting to is a secure network.
Connecting to unsecure networks may allow unauthorized access to your computer, documents, websites and files etc.

Figure 7 - 5
Click Taskbar Icon
Menu - Disconnect
Windows Mobility Center

The Windows Mobility Center control panel provides an easy point of access for information on display, audio, power plans used and wireless device status etc.

To access the Windows Mobility Center:

1. Click Start, and click Control Panel (or point to Settings and click Control Panel).
2. Double-click Windows Mobility Center (Hardware and Sound).
3. Click the button to Turn wireless off/on, or click the icon to access the network menu.

Figure 7 - 6
Windows Mobility Center
Bluetooth & WLAN Combo Module

If your purchase option includes the **Combination Wireless LAN & V3.0 Bluetooth module** then install the driver as instructed overleaf. Follow the instructions on page 7 - 20 to configure the Bluetooth settings.

**Bluetooth Data Transfer**

Note that the transfer of data between the computer and a Bluetooth enabled device is supported in one direction only (simultaneous data transfer is not supported). Therefore if you are copying a file from your computer to a Bluetooth enabled device, you will not be able to copy a file from the Bluetooth enabled device to your computer until the file transfer process from the computer has been completed.

**High Speed Bluetooth Data Transfer**

The **Combination Wireless LAN & V3.0 Bluetooth module** supports high speed (V3.0) data transfer. However to achieve such transfer speeds, both devices must support high speed data transfer.

To obtain high speed (V3.0) data transfer make sure that the WLAN module is not turned off in the Windows Mobility Center (see page 7 - 13).

Check your Bluetooth compatible device’s documentation to confirm it supports high speed data transfer.
Bluetooth Combo Driver Installation

1. Insert the Device Drivers & Utilities + User’s Manual disc into the CD/DVD drive.
2. Click Option Drivers (button).
3. Click 3.Install Combo BT Driver > Yes.
4. Choose the language you prefer and click OK.
5. Click Next.
6. Click the button to accept the license and click Next.
7. Click Next > (select if you want to create an icon to appear on the desktop) Next > Install.
8. Click Finish.
9. The My Bluetooth icon will appear on the desktop and the Bluetooth item will be installed in the Programs/All Programs menu.
10. See “Bluetooth Networking Setup” on page 7 - 19 for information on Bluetooth networking.
Bluetooth & WLAN Combo Settings

1. Double-click the My Bluetooth application on the desktop (or access it from the Programs/All Programs menu)
2. Click My Bluetooth Settings (menu heading).

Figure 7 - 7
My Bluetooth Settings
3. Click **General Settings** to change the computer *name that other Bluetooth devices will see*, and click the tickbox to *Allow Bluetooth devices to find this computer*

4. Click **OK** to confirm the settings.
5. Click **File Transfer Settings** to *Enable sharing of my files with other Bluetooth devices.*
6. Click **OK** to confirm the settings.

*Figure 7-9*  
**File Transfer Settings**
Bluetooth Networking Setup

1. Double-click the My Bluetooth application on the desktop (or access it from the Programs/All Programs menu).
2. Click My Bluetooth Settings (see Figure 7 - 7 on page 7 - 16).

3. Click Network Settings (make sure the Bluetooth module is powered on).
4. Click Enable Bluetooth Network and click OK.
5. A message will appear in the taskbar to confirm that the network driver has been installed.

Figure 7 - 10
Network Settings
Bluetooth & WLAN Combo Module Configuration

Setup your Bluetooth Device so the Computer Can Find it
1. Turn your Bluetooth device (e.g. PDA, mobile phone etc.) on.
2. Make the device discoverable (to do this check your device documentation).

To Add a Bluetooth Device
1. Double-click the My Bluetooth application on the desktop (or access it from the Programs/All Programs menu).
2. Double-click the device you want to pair with the computer (if no devices appear press F5 or click the Refresh button to search for devices).
3. You will then be presented with a menu of options to select from.

4. Click the appropriate button to connect to the device.
5. You may need to allow the connection from your device, and you will then need to provide a passcode from the device.
6. You can then enter the passcode on the computer and click **OK** to establish the connection.
Touch Screen Module

If you have included a Touch Screen module in your purchase option, you should obtain a stylus pen to interact with the computer in the same way you would use a mouse (use a stylus pen to tap/double-tap on-screen buttons etc.). Make sure you install the driver as indicated below.

Touch Screen Driver Installation

1. Insert the *Device Drivers & Utilities + User’s Manual* disc into the CD/DVD drive.
2. Click **Option Drivers** (button).
3. Click **4. Install Touch Screen Driver > Yes**.
4. Click **Next > Next**.
5. Click **Finish** to restart the computer.

Touch Screen Input Device

Do not use any sharp or pointed objects as your input device e.g. the end of a pen or pencil. You should preferably only use a stylus pen (PDA type) as your input device.

Be very careful not to press too hard with the stylus pen when using it as the input device.
Tablet PC Options
Tablet PC settings (for touch screen input) may be customized from the Tablet PC Settings in Windows 7.

1. To access the control panel click Start, and then click Control Panel.
2. The Tablet PC Settings and Pen and Touch control panel are in the Hardware and Sound category.

Figure 7 - 14
Pen and Touch & Tablet PC Settings Control Panels
3. Click **Tablet PC Settings** and click **Other**.
4. Click **Go to Input Panel Settings** (in **Tablet PC Input Panel Options**) to configure where and how the **Tablet PC Input Panel** appears.

![Figure 7 - 15
Input Panel Settings](image-url)
5. Click Go to Pen and Touch (in Tablet PC Input Panel Options) to configure the Pen Options, flicks and handwriting etc.

6. When not in use the Tablet PC Input Panel docks at the side of the screen (and may be docked at either side of the screen at any height) with just a small portion visible.
7. Move the pen over the TIC and then tap it to activate it. The input panel allows you to input text without the use of a keyboard.
8. You can use the writing pad (write continuously), character pad (write one character at a time) or touch keyboard to input text.
9. Use Help topics from the Tools menu for further information.
Modules & Options

TV Tuner Module

The optional TV Tuner allows you to watch TV, play music CDs, video conference and capture still images and video on your PC.

If your purchase configuration includes the optional Digital TV Tuner module, you will be supplied with a remote control unit and USB transceiver dongle for the module. Software support for the TV Tuner module is provided by Windows Media Center in Windows 7 (not included in Starter or Home Basic versions).

You can plug the USB transceiver dongle into any of the computer’s USB ports, however it is recommended that you do not plug the dongle into the USB port located behind the rear top cover (see Figure 6 - 4 on page 6 - 5) in order to prevent any interference.

Figure 7 - 19
TV Tuner Remote
Windows Media Center

1. This TV Tuner module is fully supported by Windows Media Center in Windows 7 (not included in Starter or Home Basic versions).
2. Run Windows Media Center directly from the Start menu (Start > Programs > Windows Media Center).
3. Windows Help and Support provides information on the Windows Media Center functions. Click Start and select Help and Support, and then type “Media Center” in the Search Help box and click the magnifying glass icon to bring up the results.

TV Tuner Module Support

Note that the TV Tuner module options in Windows 7 is supported by the Windows Media Center software which comes built-in to all the Windows 7 versions except Starter and Home Basic.

If your purchase includes a TV Tuner option, and you are reconfiguring your system for a different system, you should install any Windows 7 version except Starter and Home Basic.
TV Recording and Power Plans
If you intend to use the optional TV Tuner to record live TV, then go to the Power Options control panel and create a power plan (see “Power Plans” on page 3 - 4) to prevent the power saving options from adjusting the computer’s performance level.

Remote Control Unit
The remote control unit allows you to remotely start and send the system into a power saving state, to run Windows Media Center and to navigate the Media Center menus etc. The remote control unit also gives full control over all TV and video functions.
Chapter 8: Troubleshooting

Overview

Should you have any problems with your computer, before consulting your service representative, you may want to try to solve the problem yourself. This chapter lists some common problems and their possible solutions. This can’t anticipate every problem, but you should check here before you panic. If you don’t find the answer in these pages, make sure you have followed the instructions carefully and observed the safety precautions in the preface. If all else fails, talk to your service representative. You should also make a record of what happened and what remedies you tried.

Of course, if something goes wrong, it will happen at the most inconvenient time possible, so you should preview this section just in case. If, after you’ve tried everything, and the system still won’t cooperate, try turning it off for a few minutes and then rebooting. You will lose any unsaved data, but it may start working again. Then call your service representative.
Basic Hints and Tips

Many of the following may seem obvious but they are often the solution to a problem when your computer appears not to be working.

• **Power** - Is the computer actually plugged into a working electrical outlet? If plugged into a power strip, make sure it is actually working. Check the LED Power & Communication Indicators (see “LED Indicators & Buttons” on page 1-8) to see the computer’s power status.

• **Connections** - Check all the cables to make sure that there are no loose connections anywhere.

• **Power Savings** - Make sure that the system is not in Hibernate or Sleep mode by pressing the keys configured in your Power Options, or power button, to wake-up the system.

• **Brightness** - Check the brightness of the screen by pressing the brightness buttons to adjust the brightness.

• **Display Choice** - Make sure the system is not set to “external only” display if an external display is attached.

• **Boot Drive** - Make sure there are no optical media and/or USB storage devices in any connected drive when you start up your machine (this is a common cause of the message “Invalid system disk - Replace the disk, and then press any key” / “Remove disks or other media. Press any key to restart”).
Backup and General Maintenance

- Always **backup** your important data, and keep copies of your OS and programs safe, but close to hand. Don’t forget to note the **serial numbers** if you are storing them out of their original cases, e.g. in a CD wallet.

- Run **maintenance programs** on your hard disk and OS as often as you can. You may schedule these programs to run at times when you are not using your computer. You can use those that are provided free with your OS, or buy the more powerful dedicated programs to do so.

- Write down your passwords and keep them safe (away from your computer). This is especially important if you choose to use a **Supervisor** password for the BIOS (see "Security Menu" on page 5 - 11).

- Keep copies of vital **settings files** such as network, dialup settings, mail settings etc.(even if just brief notes).

---

**Warranty**

The CPU is not a user serviceable part. Accessing the CPU in any way, may violate your warranty.
Troubleshooting

Viruses

• Install an Anti-Virus program and keep the definitions file (the file which tells your program which viruses to look for) up to date. New computer viruses are discovered daily, and some of them may seriously harm your computer and cause you to lose data. Anti-Virus programs are commercially available and the definitions file updates are usually downloadable directly from the internet.

• Be careful when opening e-mail from sources you don’t know. Viruses are often triggered from within e-mail attachments so take care when opening any attached file. You can configure most Anti-Virus programs to check all e-mail attachments. Note: You should also beware of files from people you know as the virus may have infected an address book and been automatically forwarded without the person’s knowledge.

• Keep a “Bootable CD-ROM/DVD-ROM/USB storage device” (this CD/DVD/USB device provides basic information which allows you to startup your computer) handy. You may refer to your OS’s documentation for instructions on how to make one, and many Anti-Virus programs will also provide such a disk (or at least instructions on how to make one).
Upgrading and Adding New Hardware/Software

- Do not be tempted to make changes to your Windows Registry unless you are very sure of what you are doing, otherwise you will risk severely damaging your system.

- Don’t open your computer or undertake any repair or upgrade work if you are not comfortable with what you are doing.

- Read the documentation. We can assume, since you are reading this that you are looking at the computer’s manual, but what about any new peripheral devices you have just purchased? Many problems are caused by the installation of new hardware and/or software. Always refer to the documentation of any new hardware and/or software, and pay particular attention to files entitled “READ ME” or “READ ME FIRST”.

- When installing a new device always make sure the device is powered on, and in many cases you will need to restart the computer. Always check that all the cables are correctly connected.

- Make sure you have installed the drivers for any new hardware you have installed (latest driver files are usually available to download from vendor’s websites).
Troubleshooting

• Thoroughly check any recent changes you made to your system as these changes may affect one or more system components, or software programs. If possible, go back and undo the change you just made and see if the problem still occurs.

• Don’t over complicate things. The less you have to deal with then the easier the source of the problem may be found; Example - if your computer has many devices plugged into its ports, and a number of programs running, then it will be difficult to determine the cause of a problem. Try disconnecting all of the devices and restarting the computer with all the peripheral devices unplugged. A process of elimination (adding and removing devices and restarting where necessary) will often find the source of a problem, although this may be time consuming.
## Troubleshooting

### Problems & Possible Solutions

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause - Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The computer feels too hot.</td>
<td>Make sure the computer is properly ventilated and the Vent/Fan intakes are not blocked. If this doesn’t cool it down, put the system into <strong>Hibernate</strong> mode or turn it off for an hour. Make sure the computer isn’t sitting on a thermal surface (see “Overheating” on page 1 - 13). Make sure you’re using the correct adapter.</td>
</tr>
<tr>
<td>Nothing appears on screen.</td>
<td><strong>The system is in a power saving mode.</strong> Press the power button or any configured sleep/resume key combination.</td>
</tr>
<tr>
<td></td>
<td><strong>The screen controls need to be adjusted.</strong> Press the brightness buttons to adjust the settings. If you’re connected to an external monitor, make sure it’s plugged in and turned on. You should also check any attached monitor’s own brightness and contrast controls.</td>
</tr>
<tr>
<td></td>
<td><strong>The screen saver is activated.</strong> Press any key on the keyboard.</td>
</tr>
<tr>
<td>No image appears on the external monitor I have plugged in and powered on.</td>
<td><strong>You haven’t installed the video driver and configured it appropriately from the Control Panel.</strong> See for instructions on installing and configuring the video driver.</td>
</tr>
<tr>
<td>The sound cannot be heard or the volume is very low.</td>
<td><strong>The volume might be set too low.</strong> Check the volume control in the <strong>Volume Control Panel</strong> in the Windows taskbar, or use the volume buttons to adjust the setting (see “Audio Features” on page 2 - 8).</td>
</tr>
<tr>
<td>The compact disc cannot be read.</td>
<td><strong>The compact disc is dirty.</strong> Clean it with a CD-ROM cleaner kit.</td>
</tr>
</tbody>
</table>
## Troubleshooting

<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause - Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The compact disc tray will not open when there is a disc in the tray.</td>
<td><em>The compact disc is not correctly placed in the tray.</em> Gently try to remove the disc using the eject hole (see “Loading Discs” on page 2 - 3).</td>
</tr>
<tr>
<td>The DVD regional codes can no longer be changed.</td>
<td><em>The code has been changed the maximum 5 times.</em> See “DVD Regional Codes” on page 2 - 5.</td>
</tr>
<tr>
<td>You forget the boot password.</td>
<td><em>If you forget the password, you may have to discharge the battery of the CMOS.</em> Contact your service representative for help.</td>
</tr>
<tr>
<td>A file cannot be copied to/from a connected Bluetooth device.</td>
<td><em>The transfer of data between the computer and a Bluetooth enabled device is supported in one direction only (simultaneous data transfer is not supported).</em> If you are copying a file from your computer to a Bluetooth enabled device, you will not be able to copy a file from the Bluetooth enabled device to your computer until the file transfer process from the computer has been completed</td>
</tr>
</tbody>
</table>

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**Password Warning**

If you choose to set a boot password, NEVER forget your password. The consequences of this could be serious. If you cannot remember your boot password you must contact your vendor and you may lose all of the information on your hard disk.
<table>
<thead>
<tr>
<th>Problem</th>
<th>Possible Cause - Solution</th>
</tr>
</thead>
<tbody>
<tr>
<td>The <strong>Wireless LAN</strong> cannot connect to an access point.</td>
<td><em>The WLAN module is turned off in the Windows Mobility Center.</em> Make sure that Wireless is <strong>ON</strong> in the Mobility Center to ensure proper function key behavior (see “Windows Mobility Center” on page 7 - 13).</td>
</tr>
<tr>
<td>My <strong>TV Tuner</strong> is experiencing interference.</td>
<td><em>The USB dongle is plugged into the USB port located behind the rear top cover</em> (see Figure 6 - 4 on page 6 - 5) <em>and this causes interference.</em> A single USB dongle is provided with the keyboard, mouse and TV Tuner. This dongle acts as a transceiver for the keyboard and mouse, and as a RF transceiver for the TV Tuner. This dongle may be inserted into any of the USB ports, however if you have included the TV Tuner in your purchase option it is recommended that you do not plug the dongle into the USB port located behind the rear top cover in order to prevent any interference.</td>
</tr>
</tbody>
</table>
Troubleshooting

Bluetooth Connection Problems

If you are experiencing problems connecting to some Bluetooth devices (in particular certain mobile phones and headsets) it maybe necessary to download and install the Windows Mobile Device Center software (for Windows Vista and Windows 7). Go to the Microsoft website and search for the Microsoft Windows Device Center Driver for Windows Vista (64-bit or 32-bit) and Windows 7 (64-bit or 32-bit), and then download the driver.

1. Install the Microsoft Windows Device Center Driver as appropriate for your operating system.
2. Windows Vista will automatically configure the driver for you, however Windows 7 requires further configuration.
3. Make sure the Bluetooth device is powered on.
4. Go the Windows 7 control panel and double-click Device Manager (Hardware and Sound > Devices and Printers).
5. Bluetooth Peripheral Device(s) will be listed under Other Devices (note this will only be listed if you have connected, or tried to connect to, a Bluetooth device previously).

![Device Manager]

**Figure 8 - 1 - Device Manager**

**Bluetooth Peripheral Devices**
You will need to repeat the procedure listed here for all Bluetooth Peripheral Devices listed under Other Devices i.e. until there are no more Bluetooth Peripheral Devices listed under this menu heading.
6. Right-click **Bluetooth Peripheral Device** and click on **Update Driver Software**.
7. Click **Browse my computer for driver software**.
8. Click **Let Me pick from a list of device drivers on my computer**.

![Figure 8 - 2 - Browse my computer.../Let me pick from...](image1)

9. Select **Bluetooth Radios** from the list.

![Figure 8 - 3 - Select Bluetooth Radios](image2)
Troubleshooting

10. A list of drivers will appear with Manufacturer on one side and Model in the other.
11. Choose Microsoft Corporation (make sure you choose the full name Microsoft Corporation and do not choose Microsoft - Note that you must have installed the Microsoft Windows Device Center Driver for Microsoft Corporation to appear in the list).
12. Select Windows Mobile-based device support from the Model list.

Make sure you select Microsoft Corporation

13. Click Next > Yes and the driver will install.
14. Click Close to complete the installation.

8 - 12 Bluetooth Connection Problems
15. The **Device Manager** should now display the **Windows Mobile-based device support** under **Bluetooth Radios**.

16. You will need to repeat the process for any other **Bluetooth Peripheral Devices** listed under **Other Devices**.

*Figure 8 - 5 - Device Manager - Bluetooth Radio*
Troubleshooting

Wake On LAN Setup

Wake On LAN is an Ethernet computer networking standard that allows a computer to be turned on or woken up by a network message. If you need to have your computer Wake On LAN you will need to enable Computer Management settings as follows.

1. Go the Windows control panel and double-click Administrative Tools (System and Security).
2. Double-click Computer Management.
3. Click Device Manager under System Tools, and click the arrow to the left of Network adapters.
4. Double-click jMicron PCI Express Gigabit Ethernet Adapter, and click Power Management (tab).
5. Click to enable (place a check in the checkbox) “Allow this device to wake the computer”.

![Network Adapter Wake On LAN (Power Management)](image)

*Figure 8-6: Network Adapter Wake On LAN (Power Management)*

8 - 14 Wake On LAN Setup
6. Click **Advanced** (tab).
7. Scroll down to the bottom of the **Property** menu and click to select each of the values listed below.

**Property Item Settings for Wake On LAN**

Set each of the following **Property** items to **Enabled**.

<table>
<thead>
<tr>
<th>Item:</th>
<th>Setting:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Wake on Connect</td>
<td>Enabled</td>
</tr>
<tr>
<td>Wake on Link Raised</td>
<td>Enabled</td>
</tr>
<tr>
<td>Wake on Magic Packet</td>
<td>Enabled</td>
</tr>
<tr>
<td>Wake on Pattern Match</td>
<td>Enabled</td>
</tr>
<tr>
<td>Wakeup from Shutdown</td>
<td>Enabled</td>
</tr>
</tbody>
</table>

8. Click to select **Enabled** for each **Property** item from the drop-down **Value** menu.
9. Click **OK** to close the menu.
10. Close the **Computer Management** control panel.
Appendix A: Interface (Ports & Jacks)

Overview
The following chapter will give a quick description of the interface (ports & jacks) which allow your computer to communicate with external devices, connect to the internet etc.
# Computer Ports and Jacks

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Card Reader Port</td>
<td>The card reader allows you to use some of the latest digital storage cards. Push the card into the slot and it will appear as a removable device.</td>
</tr>
<tr>
<td>MMC/SD/MS</td>
<td></td>
</tr>
<tr>
<td>COM/Serial Ports</td>
<td>The COM/serial is a communication interface for data transfer, through which information transfers in or out one bit at a time. This port can be used to connect the computer to devices such as terminals and peripherals.</td>
</tr>
<tr>
<td>COM1 COM2</td>
<td></td>
</tr>
<tr>
<td>DC-In Jack</td>
<td>Plug the supplied AC/DC adapter into this jack to power your computer.</td>
</tr>
<tr>
<td>DC IN</td>
<td></td>
</tr>
<tr>
<td>e-SATA Port</td>
<td>This e-SATA (external Serial Advanced Technology Attachment) port allows you to plug-in external Serial ATA hard drives.</td>
</tr>
<tr>
<td>e SATA</td>
<td></td>
</tr>
<tr>
<td>External Monitor (VGA) Port</td>
<td>This port allows you to connect an external monitor, or Flat Panel Display, to get dual video or simultaneous display on the LCD and external monitor/FPD (see “Attaching Other Displays” on page B - 4).</td>
</tr>
</tbody>
</table>

---

A - 2 Interface (Ports & Jacks)
### Interface (Ports & Jacks)

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>HDMI-In Port</td>
<td>The HDMI-In (<a href="https://en.wikipedia.org/wiki/High-Definition_Multimedia_Interface">High-Definition Multimedia Interface</a>) port allows you to display external sources such as Blu-ray players, DVDs, set top boxes and games consoles etc. on your computer screen as long as the computer’s AD/DC adapter is plugged in to a power source (see “HDMI-In Port” on page 1 - 11).</td>
</tr>
<tr>
<td>Headphone-Out Jack</td>
<td>Headphones or speakers may be connected through this jack. <strong>Note:</strong> Set your system’s volume to a reduced level before connecting to this jack.</td>
</tr>
<tr>
<td>Line-In Jack</td>
<td>The Line-In jack allows you to play audio sources through the computer’s speakers.</td>
</tr>
<tr>
<td>Microphone-In Jack</td>
<td>Plug an external microphone in to this jack to record on your computer.</td>
</tr>
<tr>
<td>RJ-45 LAN Jack</td>
<td>This port supports LAN (Network) functions. <strong>Note:</strong> Broadband (e.g. ADSL) modems usually connect to the LAN port.</td>
</tr>
<tr>
<td>Security Lock Slot</td>
<td>To prevent possible theft, a Kensington-type lock can be attached to this slot. Locks can be purchased at any computer store.</td>
</tr>
</tbody>
</table>
**Interface (Ports & Jacks)**

<table>
<thead>
<tr>
<th>Item</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>S/PDIF-Out Jack</td>
<td>This S/PDIF (Sony/Philips Digital Interface Format) Out Jack allows you to connect your DVD-capable PC to a Dolby AC-3 compatible receiver for “5.1” or ‘dts’ surround sound.</td>
</tr>
<tr>
<td>USB 2.0/1.1 Ports</td>
<td>These USB (Universal Serial Bus) 2.0 compatible ports (USB 2.0 is fully USB 1.1 compliant) are for low-speed peripherals such as keyboards, mice or scanners, and for high-speed peripherals such as external HDDs, digital video cameras or high-speed scanners etc. Devices can be plugged into the computer, and unplugged from the computer, without the need to turn the system off (if the power rating of your USB device is 500mA or above, make sure you use the power supply which comes with the device). The USB 3.0 port is denoted by its blue color; USB 2.0 ports are colored black. USB 3.0 will transfer data much faster than USB 2.0, and is backwards-compatible with USB 2.0. Note that the USB 3.0 port requires a driver installation (see “USB 3.0” on page 4 - 6), does not support wake on USB and is not operational under DOS.</td>
</tr>
</tbody>
</table>

### USB 3.0 Port

- This port is blue in color.
- It is backwards-compatible with USB 2.0.
- Devices can be easily plugged into and unplugged from the computer without turning it off.
- Note the requirement for a driver installation and the limitations with DOS support.
Appendix B: Intel Video Driver Controls

The basic settings for configuring the LCD are outlined in “Video Features” on page 1-15.

Intel Video Driver Installation

Make sure you install all the drivers in the order indicated in Table 4-1, on page 4-3.

**Video**

1. Insert the *Device Drivers & Utilities + User’s Manual* disc into the CD/DVD drive.
2. Click Install VGA Driver > Yes.
3. Click Next > Yes > Next > Next.
4. Click Finish to restart the computer.

**Dynamic Video Memory Technology**

Intel® DVMT automatically and dynamically allocates as much system memory (RAM) as needed (up to 348MB) to the video system (*the video driver must be installed*). DVMT returns whatever memory is no longer needed to the operating system (see “Total Graphics Memory (Advanced Menu > Advanced Chipset Control)” on page 5-9).

DVMT Notes

- DVMT is not local video memory.
- DVMT is not user-configurable.
- DVMT will not function in MS-DOS. DOS uses the legacy memory indicated.
Advanced video configuration options are provided by the Intel® Graphics and Media Control Panel. To access the control panel:

1. Click Advanced settings in the Screen Resolution control panel in Windows.
2. Click the Intel(R)... tab and click Graphics Properties (button).
OR
3. Right-click the desktop and select Graphics Properties from the menu.
OR
4. Double-click the Intel(R) G&M control panel in the Windows Control Panel.

HDMI-In Port

This computer features an HDMI (High-Definition Multimedia Interface) input port that allows you to display external sources such as Blu-ray players, DVDs, set top boxes and games consoles etc. on your computer screen.

Note that this is an HDMI Input port and cannot be used as an HDMI Output port to display the computer’s screen on external displays.

Figure B - 1
Intel® G&M Control Panel
You may make changes to any of the graphics properties by clicking the appropriate menu tab on the left of the menu and adjusting the settings on the right.

**Options & Support**

Click **Options & Support** and select an item from the sub-menu to bring up the help and support topics.

You will need to be connected to the Internet to access the key resource links.

**Multiple Display**

At least one other display must be attached in order to view multiple display selection options.

*Figure B - 2*

Intel® G&M Control Panel Tabs
Attaching Other Displays

If you prefer to use a monitor or flat panel display, connect it to the external monitor port.

To Clone Displays:
1. Attach your display to the external monitor port and turn it on.
2. Go to the Intel(R) G&M control panel and click Display > Multiple Displays.
3. Click Operating Mode and select Clone Displays from the menu.
4. Click Apply, and OK to confirm the settings change.
5. You can switch the Primary/Secondary Display from the menu.

Figure B - 3
Display > Multiple Displays (Clone)
To Enable Extended Desktop:
1. Attach your display to the external monitor port and turn it on.
2. Go to the Intel(R) G&M control panel and click Display > Multiple Displays.
3. Click Operating Mode and select Extended Desktop from the menu.
4. Click Apply, and OK to confirm the settings change.

Click the appropriate monitor icon and drag it to match the physical arrangement you wish to use (e.g. the secondary display may be extended left/right/above/below the primary display).

Click General Settings to make any adjustments required.

Display Settings
Extended Desktop
You can have different Colors, Screen Area and Monitor Refresh Rates for each display device provided your monitor can support them.

You can drag the monitor icons to match the physical layout of your displays. Icons and programs may also be dragged between the displays.

Figure B - 4
Display > Multiple Displays (Extended)
Configuring an External Display in Windows 7

You can also use the **Screen Resolution** control panel in *Windows 7* to configure an external display.

1. Attach your display to the external monitor port and turn it on.
2. Go to the **Screen resolution** control panel (see “Video Features - Win 7” on page 1 - 16).
3. Click the **Detect** button.
4. The computer will then detect any attached displays.

*Figure B - 5 Screen Resolution Multiple Displays (Win 7)*
5. You can configure the displays from the **Multiple Displays** menu.

- **Duplicate these displays** - Shows an exact copy of the main display desktop on the other display(s).
- **Extend these displays** - Treats both connected displays as **separate** devices.
- **Show desktop only on 1/2** - Only one of your displays is used.

![Screen Resolution](image)

**Figure B - 6**

Screen Resolution Multiple Display Options (Win 7)
Using the Windows Logo Key + P Key Combination to Switch Displays

You can also use the + P key combination to quickly change display configuration and modes (this is particularly useful when attaching a projector) in *Windows 7*.

1. Attach your display to the external monitor port and turn it on.
2. Press the + P key combination.
3. An on-screen menu will pop up.
4. Use the cursor keys (or + P) to select the appropriate configuration from the menu, and press Enter to confirm the selection.

*Figure B - 7
+ P Display Configuration Selection (Win 7)*
Specifications

Appendix C: Specifications

Latest Specification Information

The specifications listed in this Appendix are correct at the time of going to press. Certain items (particularly processor types/speeds and CD/DVD device types) may be changed or updated due to the manufacturer’s release schedule. Check with your service center for details.
## Specifications

<table>
<thead>
<tr>
<th>Processor</th>
<th>Intel® Core i7 Mobile Processor:</th>
</tr>
</thead>
<tbody>
<tr>
<td>i7-640M (2.80GHz)</td>
<td>i7-640M (2.80GHz)</td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 4MB L3 Cache &amp;</td>
</tr>
<tr>
<td></td>
<td>FSB 1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>i7-620M (2.66GHz)</td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 4MB L3 Cache &amp;</td>
</tr>
<tr>
<td></td>
<td>FSB 1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td>Intel® Core i5 Mobile Processor:</td>
<td></td>
</tr>
<tr>
<td>i5-540M (2.53GHz)</td>
<td>i5-540M (2.53GHz)</td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 3MB L3 Cache &amp;</td>
</tr>
<tr>
<td></td>
<td>FSB 1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>i5-520M (2.40GHz)</td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 3MB L3 Cache &amp;</td>
</tr>
<tr>
<td></td>
<td>FSB 1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td>Intel® Celeron® Processor:</td>
<td></td>
</tr>
<tr>
<td>P4500 (1.86GHz)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 2MB L3 Cache &amp; FSB</td>
</tr>
<tr>
<td></td>
<td>1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td>Intel® Pentium® Processor:</td>
<td></td>
</tr>
<tr>
<td>P6000 (1.86GHz)</td>
<td></td>
</tr>
<tr>
<td></td>
<td>32nm (32 Nanometer) Process</td>
</tr>
<tr>
<td></td>
<td>Technology, 3MB L3 Cache &amp; FSB</td>
</tr>
<tr>
<td></td>
<td>1066MHz - TDP 35W</td>
</tr>
<tr>
<td></td>
<td>rPGA988A Package</td>
</tr>
<tr>
<td>Core Logic</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Intel® HM55 Express Chipset</td>
</tr>
<tr>
<td>Display</td>
<td></td>
</tr>
<tr>
<td></td>
<td>19&quot;(42.8cm) WXGA+ (1440*900) Flat</td>
</tr>
<tr>
<td></td>
<td>Panel TFT</td>
</tr>
<tr>
<td></td>
<td>Hard Glass (Factory Option)</td>
</tr>
<tr>
<td></td>
<td>Multi-Touch Panel (Factory Option)</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
</tbody>
</table>
## Specifications

<table>
<thead>
<tr>
<th>Memory</th>
<th>Storage</th>
<th>Interface</th>
</tr>
</thead>
<tbody>
<tr>
<td>Dual Channel DDR III (DDR3)</td>
<td>Up to Two Changeable 2.5&quot; 9.5 mm (h) SATA (Serial) Hard Disk Drives</td>
<td>Four USB 2.0 Ports</td>
</tr>
<tr>
<td>Two 204 Pin SO-DIMM Sockets Supporting DDR III (DDR3) 1066MHz/1333MHz Memory Modules</td>
<td>One 12.7 mm Super Multi/Blu-ray Combo SATA Optical Device Drive (Factory Option)</td>
<td>One USB 3.0 Port</td>
</tr>
<tr>
<td>Memory Expandable up to 8GB Compatible with 1GB, 2GB or 4GB Modules</td>
<td></td>
<td>One eSATA Port</td>
</tr>
<tr>
<td>Video Adapter</td>
<td>Audio</td>
<td>Two (Serial) COM Ports</td>
</tr>
<tr>
<td>Intel® GMA HD</td>
<td>High Definition Audio</td>
<td>One External Monitor Port</td>
</tr>
<tr>
<td>Intel® Dynamic Video Memory Technology Supporting Shared Memory of up to 348MB</td>
<td>UAA (Universal Audio Architecture)</td>
<td>One Headphone-Out Jack (On Stand)</td>
</tr>
<tr>
<td>Supports Microsoft DirectX 10</td>
<td>2 Built-In Speakers</td>
<td>One Microphone-In Jack (On Stand)</td>
</tr>
<tr>
<td>Enhanced Video and 3D Engine</td>
<td>Hardware Accelerator Decoder for Blu-ray</td>
<td>One S/PDIF Output Jack</td>
</tr>
<tr>
<td>BIOS</td>
<td>Keyboard &amp; Pointing Device</td>
<td>One RJ-45 LAN Jack</td>
</tr>
<tr>
<td>One 16Mb SPI Flash ROM Phoenix™ BIOS</td>
<td>Standard USB Keyboard (Option) RF USB Keyboard/Mouse with Transceiver (Factory Option)</td>
<td>One DC-in Jack</td>
</tr>
<tr>
<td></td>
<td></td>
<td>One HDMI-In (High-Definition Multimedia Interface) Port - Resolutions Supported:</td>
</tr>
</tbody>
</table>
# Specifications

<table>
<thead>
<tr>
<th>Card Reader</th>
<th>Communication</th>
<th>Power</th>
</tr>
</thead>
<tbody>
<tr>
<td>Embedded Multi-In-1 Card Reader - MMC / RSMMC - SD / Mini SD / SDHC / SDXC Compatible - MS / MS Pro / MS Duo</td>
<td><strong>Built-In 10/100/100 Mb Base-TX Ethernet LAN</strong> 3rd Party 802.11b/g/n Wireless LAN Half Mini-Card Module with PCIe &amp; USB Interface (Factory Option) <strong>Combo WLAN (802.11b/g/n) and Bluetooth v3.0</strong> Half Mini-Card Module with PCIe Interface (Factory Option)</td>
<td><strong>Full Range AC/DC Adapter – AC in 100 - 240V, 50 - 60Hz DC Output 19V, 4.74A (90 Watts)</strong></td>
</tr>
<tr>
<td><strong>Note:</strong> Some of these cards require PC adapters that are usually supplied with the cards.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Slots</strong></td>
<td></td>
<td><strong>Security</strong></td>
</tr>
<tr>
<td>ExpressCard/34/54 Slot</td>
<td></td>
<td><strong>Security (Kensington® Type) Lock Slot</strong> BIOS Password Fingerprint Reader Module</td>
</tr>
<tr>
<td>Two Mini Card Slots: <strong>Slot 1:</strong> for WLAN Half Mini-Card Module with PCIe Interface <strong>OR</strong> for Combo WLAN and Bluetooth v3.0 Half Mini-Card Module with PCIe &amp; USB Interface</td>
<td><strong>Communication</strong></td>
<td><strong>Operating System</strong></td>
</tr>
<tr>
<td><strong>Slot 2:</strong> for TV Tuner Module with PCIe Interface</td>
<td><strong>TV Tuner Module (Factory Option)</strong> RF for TV Tuner Remote Controller (Factory Option) 2.0M Pixel PC Video Camera Module with USB Interface (Factory Option)</td>
<td>Windows® 7 Note that the TV Tuner module (factory) option in is supported by the Windows Media Center software. Windows Media Center is not included in Starter or Home Basic versions of Windows 7.</td>
</tr>
<tr>
<td><strong>Power Management</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Supports Wake on LAN</strong> <strong>Supports Wake on USB</strong></td>
<td></td>
</tr>
<tr>
<td><strong>Environmental Spec</strong></td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Temperature</strong> Operating: 5°C - 35°C Non-Operating: -20°C - 60°C</td>
<td></td>
</tr>
<tr>
<td></td>
<td><strong>Relative Humidity</strong> Operating: 20% - 80% Non-Operating: 10% - 90%</td>
<td></td>
</tr>
</tbody>
</table>
### Specifications

<table>
<thead>
<tr>
<th>Physical Dimensions &amp; Weight</th>
</tr>
</thead>
<tbody>
<tr>
<td>450mm (w) * 312mm (d) * 66.5mm (h)</td>
</tr>
<tr>
<td>11kg with ODD</td>
</tr>
</tbody>
</table>

---
Specifications