EUROCOM
Uno 4

A110SU/A110SU-T SERVICE MANUAL
LCD Computer
A110SU/ A110SU-T
Service Manual
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**About this Manual**

This manual is intended for service personnel who have completed sufficient training to undertake the maintenance and inspection of personal computers.

It is organized to allow you to look up basic information for servicing and/or upgrading components of the *A110SU/A110SU-T* series LCD PC.

The following information is included:

Chapter 1, Introduction, provides general information about the location of system elements and their specifications.

Chapter 2, Disassembly, provides step-by-step instructions for disassembling parts and subsystems and how to upgrade elements of the system.

Appendix A, Part Lists
Appendix B, Schematic Diagrams
Appendix C, Wall Mounting Information
Appendix D, Updating the FLASH ROM BIOS
FCC Statement
(Federal Communications Commission)
You are cautioned that changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation. This equipment generates, uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

- Re orient or relocate the receiving antenna.
- Increase the separation between the equipment and receiver.
- Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.
- Consult the service representative or an experienced radio/TV technician for help.

Operation is subject to the following two conditions:

1. This device may not cause interference.
   And
2. This device must accept any interference, including interference that may cause undesired operation of the device.
FCC RF Radiation Exposure Statement:

1. This Transmitter must not be co-located or operating in conjunction with any other antenna or transmitter.
2. This equipment complies with FCC RF radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with a minimum distance of 20 centimeters between the radiator and your body.

IMPORTANT SAFETY INSTRUCTIONS

Follow basic safety precautions, including those listed below, to reduce the risk of fire, electric shock, and injury to persons when using any electrical equipment:

1. Do not use this product near water, for example near a bath tub, wash bowl, kitchen sink or laundry tub, in a wet basement or near a swimming pool.
2. Avoid using this equipment with a telephone line (other than a cordless type) during an electrical storm. There may be a remote risk of electrical shock from lightning.
3. Do not use the telephone to report a gas leak in the vicinity of the leak.
4. Use only the power cord and batteries indicated in this manual. Do not dispose of batteries in a fire. They may explode. Check with local codes for possible special disposal instructions.
5. This product is intended to be supplied by a Listed Power Unit (Full Range AC/DC Adapter – AC Input 100 - 240V, 50 - 60Hz, DC Output 19V, 4.74A).

CAUTION

This Computer’s Optical Device is a Laser Class 1 Product
Instructions for Care and Operation

The notebook computer is quite rugged, but it can be damaged. To prevent this, follow these suggestions:

1. **Don’t drop it, or expose it to shock.** If the computer falls, the case and the components could be damaged.
2. **Keep it dry, and don’t overheat it.** Keep the computer and power supply away from any kind of heating element. This is an electrical appliance. If water or any other liquid gets into it, the computer could be badly damaged.
3. **Follow the proper working procedures for the computer.** Shut the computer down properly and don’t forget to save your work. Remember to periodically save your data as data may be lost if the battery is depleted.
4. **Avoid interference.** Keep the computer away from high capacity transformers, electric motors, and other strong magnetic fields. These can hinder proper performance and damage your data.
5. **Take care when using peripheral devices.**

Power Safety

The computer has specific power requirements:

- Only use a power adapter approved for use with this computer.
- Your AC adapter may be designed for international travel but it still requires a steady, uninterrupted power supply. If you are unsure of your local power specifications, consult your service representative or local power company.
- The power adapter may have either a 2-prong or a 3-prong grounded plug. The third prong is an important safety feature; do not defeat its purpose. If you do not have access to a compatible outlet, have a qualified electrician install one.
- When you want to unplug the power cord, be sure to disconnect it by the plug head, not by its wire.
- Make sure the socket and any extension cord(s) you use can support the total current load of all the connected devices.
- Before cleaning the computer, make sure it is disconnected from any external power supplies.

![Power Safety Warnings]

**Do not plug in the power cord if you are wet.**
**Do not use the power cord if it is broken.**
**Do not place heavy objects on the power cord.**
Cleaning
Do not apply cleaner directly to the computer, use a soft clean cloth.
Do not use volatile (petroleum distillates) or abrasive cleaners on any part of the computer.

Servicing
Do not attempt to service the computer yourself. Doing so may violate your warranty and expose you and the computer to electric shock. Refer all servicing to authorized service personnel. Unplug the computer from the power supply. Then refer servicing to qualified service personnel under any of the following conditions:

- When the power cord is damaged or frayed.
- If the computer has been exposed to any liquids.
- If the computer does not work normally when you follow the operating instructions.
- If the computer has been dropped or damaged (do not touch the poisonous liquid if the LCD panel breaks).
- If there is an unusual odor, heat or smoke coming from your computer.

Removal Warning
When removing any cover(s) and screw(s) for the purposes of device upgrade, remember to replace the cover(s) and screw(s) before turning the computer on.
Preface

Related Documents
You may also need to consult the following manual for additional information:

User’s Manual on CD
This describes the computer’s features and the procedures for operating the computer and its ROM-based setup program. It also describes the installation and operation of the utility programs provided with the computer.

System Startup
1. Remove all packing materials, CDs/DVDs and floppy disks etc.
2. Securely attach any peripherals you want to use with the computer (e.g. keyboard and mouse) to their ports.
3. Attach the AC/DC adapter to the DC-In jack located at the rear of the LCD, then plug the AC power cord into an outlet, and connect the AC power cord to the AC/DC adapter.
4. Push the power button at the front of the computer (along the bottom of the LCD) to turn the computer “on”.

Figure 1 - Computer with AC/DC Adapter

Plugged-In/Power Button

Shut Down
Note that you should always shut your computer down by choosing the Shut down command in Windows (see below). This will help prevent hard disk or system problems.

Click Settings in the Charms Bar (use the Windows Logo Key + C key combination to access the Charms Bar) and choose Shut down from the Power menu.
Or
Choose Shut down or sign out > Shut down from the context menu (use the Windows Logo Key + X key combination to access the context menu).
Preface

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Chapter 1: Introduction

Overview

This manual covers the information you need to service or upgrade the *A110SU/A110SU-T* series LCD computer. Information about operating the computer (e.g. getting started, and the *Setup* utility) is in the *User’s Manual*. Information about drivers (e.g. VGA & audio) is also found in *User’s Manual*. That manual is shipped with the computer.

Operating systems (e.g. *Windows 7*, etc.) have their own manuals as do application software (e.g. word processing and database programs). If you have questions about those programs, you should consult those manuals.

The *A110SU/A110SU-T* series computer is designed to be upgradeable. See *Disassembly 2 on page 2 - 1* for a detailed description of the upgrade procedures for each specific component. Please note the warning and safety information indicated by the “” symbol.

The balance of this chapter reviews the computer’s technical specifications and features.
## Introduction

### Specifications

#### Processor Options

<table>
<thead>
<tr>
<th>Intel® Core™ i7 Processor</th>
<th>i7-4702MQ (2.20GHz)</th>
</tr>
</thead>
<tbody>
<tr>
<td></td>
<td>6MB L3 Cache, 22nm, DDR3L-1600MHz, TDP 37W</td>
</tr>
<tr>
<td>Intel® Core™ i5 Processor</td>
<td>i5-4330M (2.80GHz), i5-4300M (2.60GHz), i5-4200M (2.50GHz)</td>
</tr>
<tr>
<td></td>
<td>3MB L3 Cache, 22nm, DDR3L-1600MHz, TDP 37W</td>
</tr>
<tr>
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<td>i3-4100M (2.50GHz), i3-4000M (2.40GHz)</td>
</tr>
<tr>
<td></td>
<td>3MB L3 Cache, 22nm, DDR3L-1600MHz, TDP 37W</td>
</tr>
<tr>
<td>Intel® Pentium® Processor</td>
<td>3550M (2.30GHz)</td>
</tr>
<tr>
<td></td>
<td>2MB L3 Cache, 22nm, DDR3L-1600MHz, TDP 37W</td>
</tr>
<tr>
<td>Intel® Celeron® Processor</td>
<td>2950M (2.00GHz)</td>
</tr>
<tr>
<td></td>
<td>2MB L3 Cache, 22nm, DDR3L-1600MHz, TDP 37W</td>
</tr>
</tbody>
</table>

#### Core Logic

Intel® HM86 Chipset

#### BIOS

48Mb SPI Flash ROM
AMI BIOS

#### Memory

Two 204 Pin SO-DIMM Sockets Supporting DDR3L 1600MHz Memory
Memory Expandable up to 16GB

#### Video Adapter

Intel Integrated GPU
(For Processor)

**Intel® HD Graphics**
Dynamic Frequency (Intel Dynamic Video Memory Technology for up to 1.7GB)
Microsoft DirectX®10 Compatible

**Intel® HD Graphics 4600**
Dynamic Frequency (Intel Dynamic Video Memory Technology for up to 1.7GB)
Microsoft DirectX®11 Compatible

#### LCD

**A110SU:**
21.5" (54.61cm) FHD

**A110SU-T:**
21.5" (54.61cm) FHD, Multi Touch

#### Storage

(Factory Option) One Changeable 12.7mm(h) Optical Device Type Drive (Super Multi Drive Module or Blu-Ray Combo Drive Module)
One Changeable 2.5" 9.5mm (h)/ 7mm (h) SATA (Serial) HDD
One Changeable 3.5" 25mm (h) SATA (Serial) HDD

#### Audio

High Definition Audio Compliant Interface
Built-In Microphone
2 * Built-In Speakers

#### Security

BIOS Password
Security (Kensington® Type) Lock Slot
TPM 1.2
Introduction

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1. Introduction

Interface
- Four USB 2.0 Ports
- Two USB 3.0 Ports
- One HDMI-In Port
- One HDMI-Out Port
- One Headphone-Out Jack
- One Microphone-In Jack
- One RS232 Serial (COM) Port
- One External Monitor Port
- Two PS/2 Ports
- One RJ-45 LAN Jack
- One DC-in Jack

Communication
- Built-In Gigabit Ethernet LAN
- 2.0M FHD PC Camera Module

WLAN/ Bluetooth Half Mini-Card Modules:
- (Factory Option) Intel® Wireless-N 7260 Wireless LAN (802.11a/g/n) + Bluetooth 4.0
- (Factory Option) Intel® Wireless-N 7260 Wireless LAN (802.11b/g/n) + Bluetooth 4.0
- (Factory Option) Intel® Centrino® Wireless-N 2230 Wireless LAN (802.11b/g/n) + Bluetooth 4.0
- (Factory Option) Third-Party Wireless LAN (802.11b/g/n)
- (Factory Option) Third-Party Wireless LAN (802.11b/g/n) + Bluetooth 4.0

Slots
- One Slot for WLAN Module or Combo WLAN and Bluetooth Module
- One ExpressCard/34(54) Slot

Card Reader
- Embedded Multi-In-1 Push-Push Card Reader
  - MMC (MultiMedia Card) / RS MMC
  - SD (Secure Digital) / Mini SD / SDHC/ SDXC
  - MS (Memory Stick) / MS Pro / MS Duo

Power
- Full Range AC/DC Adapter
- AC Input: 100 - 240V, 50 - 60Hz
- DC Output: 19V, 4.74A (90W)
- (Factory Option) 6 Cell Smart Lithium-Ion Battery Pack, 62.16WH

Environmental Spec
- Temperature
  - Operating: 5°C - 35°C
  - Non-Operating: -20°C - 60°C
- Relative Humidity
  - Operating: 20% - 80%
  - Non-Operating: 10% - 90%

Dimensions & Weight
- **A110SU:**
  - 525mm (w) * 49mm (d) * 418mm (h)
  - Around 7kg (with ODD)
- **A110SU-T:**
  - 525mm (w) * 49mm (d) * 418mm (h)
  - Around 7.3kg (with ODD)
Introduction

Tilting the LCD Screen & Adjusting the Height

It is possible to tilt the LCD screen in order to get the best possible viewing angle of the screen without glare etc.

- Place one hand at the top of the computer 1, and use the other to open the stand 2 to an angle of around 15 degrees from the vertical position (the stand will allow you to adjust to the appropriate angle if you pull it out and let it spring back).
- Apply pressure with one hand at the top (at point 3) of the computer (while holding on to the side with the other hand) to carefully push the LCD screen down in order to tilt it to the appropriate viewing angle (up to 50 degrees from the vertical position).
- Use one hand at the top of the computer (while holding on to the side with the other hand) to move the computer back to the original position.

Figure 1
Adjust the Stand/LCD Screen Tilt

Moving the Computer

We strongly recommend using both hands to move the computer. You can use one hand to grip the computer by the stand, and the other to hold the top of the LCD screen.

It is recommended that you carry the computer with the LCD facing your body to avoid scratching the surface against other objects. However take care not to scratch the LCD with any personal items, belt fittings or jewelry etc. (one hand gripping the stand and the other gripping the top of the computer to avoid accidentally dropping it).
Figure 2
Front View

1. PC Camera (Optional)
2. PC Camera LED
3. Built-In Microphone
4. LCD (With Optional Touch Panel)
5. Power Button
6. Function Buttons
7. Power & System Activity LED Indicators
8. Speakers
Introduction

Figure 3
Left & Right Side Views

1. Stand
2. Multi-in-1 Card Reader
3. ExpressCard Slot /54(34)
4. 2 * USB 3.0 Port
5. HDMI-In Port
6. HDMI-Out Port
7. Emergency Eject Hole
8. Optical Device Drive Bay
9. Headphone-Out Jack
10. Microphone-In Jack
11. USB 2.0 Port
12. Stand

ExpressCard Slot

The ExpressCard Slot accepts either ExpressCard/34 or ExpressCard/54 formats.

Multi-in-1 Card Reader

The card reader allows you to use the most popular digital storage card formats:
- MMC (MultiMedia Card)
- SD (Secure Digital)
- MS (Memory Stick)
- MS Pro (Memory Stick Pro)
- MS Duo (requires PC adapter)
- Mini SD (requires PC adapter)
- RS MMC (requires PC adapter)
Introduction

External Locator - Rear View

Figure 4
Rear View

1. Rear Component Cover
2. Stand
3. Vent/Fan Intake
4. Carrying Handle Area
5. USB Wireless Transceiver Cover (for Optional RF Keyboard & Mouse Kit)
6. Security Lock Slot
7. Battery
8. External Port
9. RS-232 Serial Port
10. PS/2 Port (keyboard)
11. PS/2 Port (mouse)
12. DC-In Jack
13. 2 * USB Ports
14. RJ-45 LAN Port

Overheating
To prevent your computer from overheating make sure nothing blocks the vent/fan intakes while the computer is in use.

USB Port for Wireless Transceiver
Note that the USB port for the wireless transceiver is designed specifically for the optional RF Keyboard & Mouse kit supplied with this model only.
Do not use any other USB devices in this port.
Figure 5
Mainboard Top
Key Parts

1. ExpressCard/34/54 Slot
2. TSUMU88ADT3
3. KBC-ITE IT8518
4. Platform Controller Hub
Mainboard Overview - Bottom (Key Parts)

1. CPU Socket (CPU uninstalled)
2. Memory Slots DDR3 SO-DIMM
3. Mini-Card Connector (WLAN Module)
4. Coin Battery
5. HDD/SDD Connector
Mainboard Overview - Top (Connector)

1. Multi-in-1 Card Reader
Mainboard Overview - Bottom (Connectors)

1. USB 3.0 Ports
2. HDMI-In Port
3. HDMI-Out Port
4. RJ-45 Lan Jack
5. USB 3.0 Port
6. DC-In Jack
7. PS/2 Port (keyboard)
8. PS/2 Port (mouse)
9. Serial Ports
10. Power Switch Cable Connector
11. Speaker Cable Connector
12. Battery Connector
13. CN1 Connector
14. SATA Connector 1
15. SATAP Connector
16. TP Connector
17. SATAP1 Connector
18. SATA Connector 2
19. Inverter Connector
20. CPU Fan Cable Connector
21. CCD Cable Connector
22. MIC Cable Connector
23. LCD Cable Connector
Chapter 2: Disassembly

Overview

This chapter provides step-by-step instructions for disassembling the A110SU/A110SU-T series LCD computer’s parts and subsystems. When it comes to reassembly, reverse the procedures (unless otherwise indicated).

We suggest you completely review any procedure before you take the computer apart.

Procedures such as upgrading/Replacing the RAM, optical device and hard disk are included in the User’s Manual but are repeated here for your convenience.

To make the disassembly process easier each section may have a box in the page margin. Information contained under the figure # will give a synopsis of the sequence of procedures involved in the disassembly procedure. A box with a lists the relevant parts you will have after the disassembly process is complete. Note: The parts listed will be for the disassembly procedure listed ONLY, and not any previous disassembly step(s) required. Refer to the part list for the previous disassembly procedure. The amount of screws you should be left with will be listed here also.

A box with a will also provide any possible helpful information. A box with a contains warnings.

An example of these types of boxes are shown in the sidebar.
NOTE: All disassembly procedures assume that the system is turned OFF, and disconnected from any power supply.

Maintenance Tools
The following tools are recommended when working on the notebook PC:

- M3 Philips-head screwdriver
- M2.5 Philips-head screwdriver (magnetized)
- M2 Philips-head screwdriver
- Small flat-head screwdriver
- Pair of needle-nose pliers
- Anti-static wrist-strap

Connections
Connections within the computer are one of four types:

<table>
<thead>
<tr>
<th>Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Locking collar sockets for ribbon connectors</td>
<td>To release these connectors, use a small flat-head screwdriver to gently pry the locking collar away from its base. When replacing the connection, make sure the connector is oriented in the same way. The pin1 side is usually not indicated.</td>
</tr>
<tr>
<td>Pressure sockets for multi-wire connectors</td>
<td>To release this connector type, grasp it at its head and gently rock it from side to side as you pull it out. Do not pull on the wires themselves. When replacing the connection, do not try to force it. The socket only fits one way.</td>
</tr>
<tr>
<td>Pressure sockets for ribbon connectors</td>
<td>To release these connectors, use a small pair of needle-nose pliers to gently lift the connector away from its socket. When replacing the connection, make sure the connector is oriented in the same way. The pin1 side is usually not indicated.</td>
</tr>
<tr>
<td>Board-to-board or multi-pin sockets</td>
<td>To separate the boards, gently rock them from side to side as you pull them apart. If the connection is very tight, use a small flat-head screwdriver - use just enough force to start.</td>
</tr>
</tbody>
</table>
Maintenance Precautions
The following precautions are a reminder. To avoid personal injury or damage to the computer while performing a removal and/or replacement job, take the following precautions:

1. **Don't drop it.** Perform your repairs and/or upgrades on a stable surface. If the computer falls, the case and other components could be damaged.
2. **Don't overheat it.** Note the proximity of any heating elements. Keep the computer out of direct sunlight.
3. **Avoid interference.** Note the proximity of any high capacity transformers, electric motors, and other strong magnetic fields. These can hinder proper performance and damage components and/or data. You should also monitor the position of magnetized tools (i.e. screwdrivers).
4. **Keep it dry.** This is an electrical appliance. If water or any other liquid gets into it, the computer could be badly damaged.
5. **Be careful with power.** Avoid accidental shocks, discharges or explosions.
   - Before removing or servicing any part from the computer, turn the computer off and detach any power supplies.
   - When you want to unplug the power cord or any cable/wire, be sure to disconnect it by the plug head. Do not pull on the wire.
6. **Peripherals** – Turn off and detach any peripherals.
7. **Beware of static discharge.** ICs, such as the CPU and main support chips, are vulnerable to static electricity. Before handling any part in the computer, discharge any static electricity inside the computer. When handling a printed circuit board, do not use gloves or other materials which allow static electricity buildup. We suggest that you use an anti-static wrist strap instead.
8. **Beware of corrosion.** As you perform your job, avoid touching any connector leads. Even the cleanest hands produce oils which can attract corrosive elements.
9. **Keep your work environment clean.** Tobacco smoke, dust or other air-born particulate matter is often attracted to charged surfaces, reducing performance.
10. **Keep track of the components.** When removing or replacing any part, be careful not to leave small parts, such as screws, loose inside the computer.

Cleaning
Do not apply cleaner directly to the computer, use a soft clean cloth.
Do not use volatile (petroleum distillates) or abrasive cleaners on any part of the computer.
Disassembly Steps

The following table lists the disassembly steps, and on which page to find the related information. PLEASE PERFORM THE DISASSEMBLY STEPS IN THE ORDER INDICATED.

To remove the Battery:
1. Remove the battery  
2. Install the battery  
   page 2 - 5  
   page 2 - 6

To remove the Rear Top Cover:
1. Remove the rear top cover  
   page 2 - 7

To remove the Hard Disk Drive:
1. Remove the rear top cover  
2. Remove the HDD  
   page 2 - 7  
   page 2 - 8

To remove the Optical Device:
1. Remove the rear top cover  
2. Remove the optical device  
   page 2 - 7  
   page 2 - 13

To remove and install the System Memory:
1. Remove the rear top cover  
2. Remove the system memory  
   page 2 - 7  
   page 2 - 14

To remove the Stand:
1. Remove the rear top cover  
2. Remove the stand  
   page 2 - 7  
   page 2 - 16

To remove the WLAN Module:
1. Remove the rear top cover  
2. Remove the WLAN module  
   page 2 - 7  
   page 2 - 17

To remove the CPU:
1. Remove the rear top cover  
2. Remove the CPU  
3. Install the CPU  
   page 2 - 7  
   page 2 - 19  
   page 2 - 21
Removing and Installing the Battery

Battery Removal Procedure
1. Turn the computer off, remove the AC/DC adapter. Access the rear of the computer.
2. Slide the latch 1 in the direction of the arrow (*Figure 1a*).
3. Slide the latch 2 in the direction of the arrow, and hold it in place (*Figure 1a*).
4. Slide the cover in the direction of the arrow until the bottom marker of the battery cover icon 3 is aligned with the marker on the side of the computer 4 (*Figure 1a*).
5. Remove the batter bay cover 5 (*Figure 1b*).
6. Raise the battery up out of the bay 6 (*Figure 1c*).
7. Remove the battery 7 (*Figure 1d*).

*Figure 1*

**Battery Removal**

a. Slide the latch and hold it in place.
b. Remove the battery bay cover.
c. Raise the battery up out of the bay.
d. Remove the battery.

---

**Battery Bay Cover**

5. Battery Bay Cover
7. Battery
Disassembly

Battery Installation Procedure
1. Insert the battery 1 at an angle and slide it firmly into the battery bay until connected (Figure 2a).
2. Insert the battery bay cover 2 by angling it to fit on the right 3 at first, and then click the left side into place 4 (Figure 2b).
3. Slide the cover in the direction of the arrow 5 until the top marker of the battery cover icon 6 is aligned with the marker on the side of the computer 7 (Figure 2c).
4. Slide the latches 8 towards the lock symbols to lock the cover in place (Figure 2c).

- Battery
- Battery Bay Cover
Removing the Rear Top Cover

Before undertaking any upgrade procedure it is necessary to remove the rear top cover to access the components.

1. Turn off the computer and disconnect all cables and peripherals.
2. Carefully place the computer flat with the LCD facing down (make sure you cover the LCD to avoid scratches) so that you may access the rear cover.
3. Remove screws A & B (Figure 3a).
4. Slide the rear top cover in the direction of the arrow C until the bottom marker of the rear cover icon is aligned with the marker on the side of the computer D (Figure 3b).
5. Carefully remove the rear cover E and set it aside (Figure 3c).

Figure 3

Rear Top Cover Removal

a. Remove the screws.
   b. Slide the rear top cover to unlock.
   c. Remove the rear top cover.

• 4 Screws

E. Rear Top Cover
Removing the Hard Disk Drive

The hard disk drive can be taken out to accommodate other 2.5" serial (SATA) hard disk drives with a height of 9.5mm (h). Follow your operating system’s installation instructions, and install all necessary drivers and utilities (as outlined in Chapter 4 of the User’s Manual) when setting up a new hard disk.

Hard Disk Upgrade Process
Removing the 3.5" (88.9mm) HDD
1. Remove the battery (page 2 - 5) and rear top cover (page 2 - 7).
2. The hard disk is located at point 1 (Figure 4a).
3. Remove screws 2 - 6 (Figure 4b).
4. Slide the hard disk assembly in the direction of arrow 6 (Figure 4c).

HDD System Warning
New HDD’s are blank. Before you begin make sure:

- You have backed up any data you want to keep from your old HDD.
- You have all the CD-ROMs and FDDs required to install your operating system and programs.
- If you have access to the internet, download the latest application and hardware driver updates for the operating system you plan to install. Copy these to a removable medium.

7. Hard Disk Assembly
   • 4 Screws

Figure 4
3.5" HDD Removal

a. Locate the hard disk assembly
b. Remove the screws.
c. Slide the hard disk in the direction of the arrows.
5. Lift the hard disk assembly 7 out of the computer (Figure 5d).
6. Remove screws 8 - 13 from the hard disk bracket (Figure 5e).
7. Remove the left and right side brackets 14 from the HDD 15.
8. Reverse the process to install a new hard disk.

Figure 5
3.5” HDD Removal (cont’d.)

d. Remove the hard disk assembly.
e. Remove the screws 8 - 13.
Disassembly

Removing the 2.5" (63.5mm) HDD or SSD

1. Remove the battery (page 2 - 5) and rear top cover (page 2 - 7).
2. The hard disk is located at point 1 (Figure 7a).
3. Remove screws 2 & 3 from the bracket (make sure you use a small manual screwdriver and not an electrical screwdriver to do this, due to the delicate nature of the screws).
4. Lift the HDD assembly 4 out of the computer.

Figure 6
2.5" HDD or SSD
Removal

a. Locate the hard disk assembly
b. Remove the screws.
c. Lift the hard disk assembly out of the computer.

Tip

4. Hard Disk Assembly
- 2 Screws
Removing the 2.5" (63.5mm) HDD from the Bracket

5. Remove screws ⑤ & ⑥ and separate the bracket ⑦ from the HDD ⑧.
6. Reverse the process to install a new hard disk.

Figure 7
2.5" HDD Removal

d. Remove the screws and separate the bracket from the HDD

7. Bracket
• 2 Screws
Removing the SDD from the Bracket

5. Remove screws 5 & 6 and separate the bracket and sponge assembly 7 from the HDD 8.
6. Separate the bracket 9 from the sponge 10 (Figure 4e).
7. Make sure you insert the sponge when installing a new HDD.
8. Reverse the process to install a new hard disk.

---

Figure 8
SSD Removal

d. Remove the screws and separate the bracket from the HDD

---

8. Hard Disk
9. Bracket
10. Sponge

• 2 Screws
Removing the Optical (CD/DVD) Device

1. Remove the battery *(page 2 - 5)* and rear top cover *(page 2 - 7)*.
2. Remove screw A from the optical device *(Figure 9a)*.
3. Push the optical device B out in the direction of arrow C *(Figure 9b)*.

---

**Figure 9**

Optical Device Module Removal

a. Remove the screw.
b. Push out the optical device module.

---

B. Optical Device Module

- 1 Screw
Disassembly

**Upgrading the System Memory (RAM)**

The computer has two memory sockets for 204 pin Small Outline Dual In-line (SO-DIMM) **DDRIII (DDR3)** type memory modules (see Memory page 1 - 2 for details of supported module types).

The total memory size is automatically detected by the POST routine once you turn on your computer.

1. Remove the battery (page 2 - 5) and rear top cover (page 2 - 7).
2. The RAM is located at point A (**Figure 10a**).
3. Gently pull the two release latches on the sides of the memory socket in the direction indicated by the arrows (**B** & **C**) in **Figure 10b**.
4. The RAM module **D** will pop-up (**Figure 10c**), and you can remove it (see over).

---

**Single Memory Module Installation**

If your computer has a single memory module, then insert the module into the **Channel 0 (JDIMM_1)** socket. In this case this is the upper memory socket (the socket furthest from the mainboard) as shown in **Figure 10b**.

---

**Contact Warning**

Be careful not to touch the metal pins on the module’s connecting edge. Even the cleanest hands have oils which can attract particles, and degrade the module’s performance.
5. Pull the latches to release the second module if necessary.
6. Insert a new module holding it at about a 30° angle and fit the connectors firmly into the memory slot.
7. The module’s pin alignment will allow it to only fit one way. Make sure the module is seated as far into the slot as it will go. DO NOT FORCE the module; it should fit without much pressure.
8. Press the module in and down towards the mainboard until the slot levers click into place to secure the module.
9. Replace the module bay cover and screws.
10. Restart the computer to allow the BIOS to register the new memory configuration as it starts up.
Disassembly

Removing the Stand

1. Turn off the computer and disconnect all cables and peripherals.
2. Carefully place the computer flat with the LCD facing down (make sure you cover the LCD to avoid scratches) so that you may access the rear cover.
3. Push at point A to release the stand cover in the direction of the arrow B (Figure 11a).
4. Lift the stand cover C off the computer and remove screws D - K from the stand (Figure 11b).
5. Remove the stand L (Figure 11b).

- C. Stand Cover
- L. Stand
- 8 Screws

Make sure you keep the stand and removed screws in a safe place in case you need to re-attach the stand at a later date.
Removing the Wireless LAN Module

1. Remove the rear top cover (page 2 - 7).
2. The WLAN module is located at point A (Figure 12a).
3. Remove screw B, and disconnect antenna cables C & D (Figure 12b).
4. When the screw and cables have been removed/disconnected the WLAN module E will pop up (Figure 12c) and can be removed (Figure 12d).

Figure 12
WLAN Module Module Removal
a. Locate the WLAN module.
b. Remove the screw and disconnect the antenna cables.
c. The module will pop up.
d. You can then remove the module.

E. WLAN Module
• 1 Screw
Wireless LAN, Combo, 3G & LTE Module Cables

Note that the cables for connecting to the antennae on WLAN, WLAN & Bluetooth Combo, 3G and LTE modules are not labelled. The cables/covers (each cable will have either a black or transparent cable cover) are color coded for identification as outlined in the table below.

<table>
<thead>
<tr>
<th>Module Type</th>
<th>Antenna Type</th>
<th>Cable Color</th>
<th>Cable Cover Type</th>
</tr>
</thead>
<tbody>
<tr>
<td>WLAN/WLAN &amp; Bluetooth Combo</td>
<td>WM 1</td>
<td>Black</td>
<td>Transparent</td>
</tr>
<tr>
<td></td>
<td>WM 2</td>
<td>Gray</td>
<td></td>
</tr>
<tr>
<td></td>
<td>WM 3</td>
<td>White</td>
<td></td>
</tr>
<tr>
<td>LTE Broadband</td>
<td>LTE 1</td>
<td>Black</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td>LTE 2</td>
<td>Gray</td>
<td></td>
</tr>
<tr>
<td>3G Broadband</td>
<td>3G 1</td>
<td>Black</td>
<td>Black</td>
</tr>
<tr>
<td></td>
<td>3G 2</td>
<td>Gray</td>
<td></td>
</tr>
</tbody>
</table>

Cable 1 is usually connected to antenna 1 (Main) on the module, and cable 2 to antenna 2 (Aux).
Removing and Installing the Processor

Processor Removal Procedure
1. Remove the rear top cover (page 2 - 7).
2. The CPU heat sink unit is located at point A (Figure 13a).
3. Loosen the heat sink unit screws in the order 4, 3, 2, 1 (Figure 13b).
4. You can then remove the heat sink unit B off the computer (Figure 13c).

**Caution**
The heat sink, and CPU area in general, contains parts which are subject to high temperatures. Allow the area time to cool before removing these parts.
Disassembly

5. Turn the release latch towards the unlock symbol to release the CPU (Figure 14d).
6. Carefully (it may be hot) lift the CPU up out of the socket (Figure 14e).
7. Reverse the process to install a new CPU.
8. When inserting a CPU, pay careful attention to the pin alignment, it will fit only one way (DO NOT FORCE IT!).

Caution
The heat sink, and CPU area in general, contains parts which are subject to high temperatures. Allow the area time to cool before removing these parts.
Processor Installation Procedure

1. Insert the CPU A, paying careful attention to the pin alignment, it will fit only one way (DO NOT FORCE IT!) (Figure 15a).
2. Turn the release latch B towards the lock symbol C (Figure 15b).
3. Remove the sticker D (Figure 15c) from the heat sink unit (if it is a new unit).
4. Insert the heat sink D as indicated (Figure 15c).
5. Tighten the heatsink screws in the order 1, 2, 3, 4 (the order as indicated on the label and Figure 15d).
6. Replace the CPU fan, component bay cover and tighten the screws (page 2 - 19).

To secure the heat sink unit, tighten the screws in the order 1, 2, 3, 4 (there are numbers on the heat sink unit itself).

Figure 15
Processor Installation

- a. Insert the CPU.
- b. Apply thermal grease to top of the CPU.
- c. Insert the heat sink.
- d. Tighten the screws in the order indicated.
Appendix A: Part Lists

This appendix breaks down the *A110SU/A110SU-T* series LCD computer’s construction into a series of illustrations. The component part numbers are indicated in the tables opposite the drawings.

**Note:** This section indicates the manufacturer’s part numbers. Your organization may use a different system, so be sure to cross-check any relevant documentation.

**Note:** Some assemblies may have parts in common (especially screws). However, the part lists DO NOT indicate the total number of duplicated parts used.

**Note:** Be sure to check any update notices. The parts shown in these illustrations are appropriate for the system at the time of publication. Over the product life, some parts may be improved or re-configured, resulting in *new* part numbers.
Part Lists

Part List Illustration Location

The following table indicates where to find the appropriate part list illustration.

Table A-1
Part List Illustration Location

<table>
<thead>
<tr>
<th>Parts</th>
<th>Location</th>
</tr>
</thead>
<tbody>
<tr>
<td>Front (A110SU)</td>
<td>page A - 3</td>
</tr>
<tr>
<td>Front (A110SU-T)</td>
<td>page A - 4</td>
</tr>
<tr>
<td>MB</td>
<td>page A - 5</td>
</tr>
<tr>
<td>Back</td>
<td>page A - 6</td>
</tr>
<tr>
<td>HDD</td>
<td>page A - 7</td>
</tr>
<tr>
<td>DVD</td>
<td>page A - 8</td>
</tr>
<tr>
<td>COMBO</td>
<td>page A - 9</td>
</tr>
</tbody>
</table>
Part Lists

Front (A110SU-T)

Figure A - 2
Front (A110SU-T)
Figure A - 6
DVD

<table>
<thead>
<tr>
<th>Part</th>
<th>Description</th>
<th>Qty</th>
<th>Rev</th>
<th>Ctrl</th>
</tr>
</thead>
<tbody>
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<td></td>
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<td></td>
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<td></td>
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</tbody>
</table>
Appendix B: Schematic Diagrams

This appendix has circuit diagrams of the *A110SU/A110SU-T* series LCD computer’s PCBs. The following table indicates where to find the appropriate schematic diagram.

<table>
<thead>
<tr>
<th>Diagram - Page</th>
<th>Diagram - Page</th>
<th>Diagram - Page</th>
</tr>
</thead>
<tbody>
<tr>
<td>System Block Diagram - Page B - 2</td>
<td>Lynx 7/9 - Page B - 18</td>
<td>WLAN/TPM1.2/CCD/TP - Page B - 34</td>
</tr>
<tr>
<td>Processor 1/7 - Page B - 3</td>
<td>Lynx 8/9 - Page B - 19</td>
<td>5VS, 3VS, 3.3VM, 1.05VS, VIN1 - Page B - 35</td>
</tr>
<tr>
<td>Processor 2/7 - Page B - 4</td>
<td>Lynx 9/9 - Page B - 20</td>
<td>3.3V_M, 1.05V_M, 1.05VS_VTT - Page B - 36</td>
</tr>
<tr>
<td>Processor 3/7 - Page B - 5</td>
<td>LVDS, Inverter - Page B - 21</td>
<td>COM Port/PS2/VGA - Page B - 37</td>
</tr>
<tr>
<td>Processor 4/7 - Page B - 6</td>
<td>SCALAR - Page B - 22</td>
<td>VDD3, VDD5 - Page B - 38</td>
</tr>
<tr>
<td>Processor 5/7 - Page B - 7</td>
<td>SCALAR-1 - Page B - 23</td>
<td>Power 1.05V - Page B - 39</td>
</tr>
<tr>
<td>Processor 6/7 - Page B - 8</td>
<td>HDMI IN, USB2.0*2 - Page B - 24</td>
<td>Power 1.5V/VTT_MEM - Page B - 40</td>
</tr>
<tr>
<td>Processor 7/7 - Page B - 9</td>
<td>HDMI OUT - Page B - 25</td>
<td>Power VCORE - Page B - 41</td>
</tr>
<tr>
<td>DDR3 SO-DIMM_0 - Page B - 10</td>
<td>KBC-ITE IT8587 - Page B - 26</td>
<td>Power 1.05V_LAN_M - Page B - 42</td>
</tr>
<tr>
<td>DDR3 SO-DIMM_1 - Page B - 11</td>
<td>Audio Codec ALC269 - Page B - 27</td>
<td>AC-In, Charger - Page B - 43</td>
</tr>
<tr>
<td>Lynx 1/9 - Page B - 12</td>
<td>AMP &amp; Audio Switch - Page B - 28</td>
<td>Audio/USB Board - Page B - 44</td>
</tr>
<tr>
<td>Lynx 2/9 - Page B - 13</td>
<td>Card Reader/RTS5229 - Page B - 29</td>
<td>Power, SW Board - Page B - 45</td>
</tr>
<tr>
<td>Lynx 3/9 - Page B - 14</td>
<td>LAN (Intel LAN i217) - Page B - 30</td>
<td>Inverter Board - Page B - 46</td>
</tr>
<tr>
<td>Lynx 5/9 - Page B - 16</td>
<td>HDD/ODD/ESATA - Page B - 32</td>
<td></td>
</tr>
<tr>
<td>Lynx 6/9 - Page B - 17</td>
<td>USB3.0 - Page B - 33</td>
<td></td>
</tr>
</tbody>
</table>

**Table B - 1 Schematic Diagrams**

**Version Note**

The schematic diagrams in this chapter are based upon version 6-7P-A11S5-001. If your mainboard (or other boards) are a later version, please check with the Service Center for updated diagrams (if required).
Processor 3/7

Haswell Processor 3/7 (DDR3L)

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Processor 3/7
Haswell Processor 6/7 (GND)
Haswell Processor 7/7 (RESERVED)

CFG2
1: CONFIGURATION OPERATING
LANE DEFINITION MATCHES SOCKET PIN MAP DEFINITION
2: LANE REVERSAL

DISPLAY PORT PEERINGellar FFP
1: ENABLED
DISPLAY PORT PEERINGellar FFP ATivated TO EMBEDDED DISPLAY PORT
2: DISABLED

CFG4
1: DISABLED
NO PHYSICAL DISPLAY PORT ATTACHED TO EMBEDDED DISPLAY PORT
0: ENABLED
AN EXTERNAL DISPLAY PORT DEVICE IS CONNECTED TO THE EMBEDDED DISPLAY PORT

CFG[6:5]
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled
1: (Default) x16 - Device 1 functions 1 and 2 disabled

CFG7
1: (Default) PEG Train immediately following xxRESETB de assertion
0: PEG Wait for BIOS for training

NOTE:
PHYSICAL_DEBUG_ENABLED (DFX PRIVACY)
0: ENABLED SET DFX ENABLED BIT IN DEBUG INTERFACE MSR
1: DISABLE

Haswell Processor 7/7 (RESERVED)
HDMI OUT

HDMI CONNECTOR (W/ LEVELSHIFT, CO-LAY)

For ESD close to connect

HDMI Repeater

Sheet 24 of 46
HDMI OUT

B.Schematic Diagrams
Card Reader / RTS5229

Schematic Diagrams

Card Reader

Card Reader Power

Near Cardreader CONN

SD Card Remove Fall time less than 1 ms when SD card remove.

Card Reader / RTS5229
LAN, New Card

NEW CARD (中性有NEW CARD BOM)
(Epson没有NEW CARD BOM)
Schematic Diagrams

WLAN/TPM1.2/CCD/TP

MINI CARD for WLAN & DEBUG CARD

USB PORT FOR TOUCH PANEL

TPM 1.2 CLEVO ONLY
SLB9655TT & NPCT420 COLAY

Sheet 33 of 46
WLAN/TPM1.2/CCD/TP
Power 1.05V
Power 1.05V_LAN_M

Sheet 41 of 46
Power 1.05V_LAN_M

B - 42  Power 1.05V_LAN_M
AC-In, Charger
Power, SW Board

Sheet 44 of 46
Power, SW Board
Appendix C: Wall Mounting Guide

The computer may be mounted on a wall for display, however in order to avoid personal injury or damage to the computer make note of the standards, warnings and precautions listed in this chapter:

The system meets VESA (FDMI) Standard (100mm * 100mm), however before attaching any display bracket it is necessary to remove the stand.
C. Wall Mounting Info

Removing the Stand

1. Turn off the computer and disconnect all cables and peripherals.
2. Carefully place the computer flat with the LCD facing down (make sure you cover the LCD to avoid scratches) so that you may access the rear cover.
3. Push at point A to release the stand cover in the direction of the arrow B (Figure 1a).
4. Lift the stand cover C off the computer and remove screws D - K from the stand (Figure 1b).
5. Remove the stand L (Figure 1b).

Stand & Screws
Make sure you keep the stand and removed screws in a safe place in case you need to re-attach the stand at a later date.
Mounting Systems

This computer complies to the VESA FDMI (Flat Display Mounting Interface) 100mm * 100mm standard. Make sure that any mounting system you want to use meets the same standard.

It is imperative that you consult appropriate professional installers (i.e. qualified engineering, construction or architectural personnel) to install, move or service any mounting system. This is especially so as vertical surfaces vary widely and thus the actual mounting of any screen is beyond the scope of what can be outlined in written manual form. Some surfaces require significant reinforcement before any mount and display can function safely. Professional installers can determine if any vertical surface can bear the weight of the whole system.

**Warning**

If non-qualified installers are used to install any mounting system the system may fall and cause a serious injury if:

- The wall bracket does not support the weight of the system.
- The wall bracket is not securely (or is unevenly) fastened to the wall.
- The wall itself is not sturdy enough to support the system.
- An earthquake occurs.
General Guidelines for Wall Mounting

- Only use professional installers to install, move or service any mounting system.
- The system must only be mounted on a wall which can support the whole system’s weight (including the weight of any arm or bracket).
- Make sure any wall is perpendicular and flat.
- Any mounting system used must support a minimum of 30kg weight and be VESA compliant.
- Only use the screws and fittings supplied with the mounting system.
- Only use M4 screws of a length of 12mm to attach any bracket to the computer.
- Drill any holes to a depth of 30mm (minimum), and only use the screws supplied with any bracket to attach it to the wall.
- Bear in mind that sufficient space must be left between the rear of the computer and the wall in order to allow:
  - access to the ports & jacks
  - the screen to be tilted (if the mounting system supports this)
  - ventilation space
- It usually requires two people to mount the display on the wall (i.e. when joining the display bracket to the wall bracket).
- Make sure that any cables are firmly secured and do not cause an obstruction.
- Do not make any alterations or adjustments to any wall bracket yourself.
- Do not hang anything from (or add any other items to) the system.
- Do not expose the system to moisture or liquid.
- Do not mount the system in a location where it may excessively protrude or cause an obstruction.
- Do not mount the system too close to an air conditioning unit.
- Take care, and do not lean your weight on the system when cleaning it.
- Keep flammable objects and/or open flames away from the mounted system.
- Do not spill or spray liquid on the system.
Mounted System Example
The following pictures show some examples of how a system can be mounted on to a wall. These pictures are intended for guideline purposes only, and are not specific instructions. Professional installers will determine the exact installation procedure for your specific bracket and mounting conditions.

Installation Example
1. After removing the stand, the display bracket (which must to be VESA 100mm * 100mm compliant - weight rating of 30kg minimum) is attached firmly to the rear of the computer using M4 screws (of a length of 12mm) provided with the bracket.

2. The (VESA compliant) wall bracket can then be attached to the wall using the screws provided with the system (holes in the flat, perpendicular wall should be drilled to a minimum depth of 30mm).
Wall Mounting Info

3. The display can now be mounted by lowering the display bracket (in this example) over the wall bracket and attaching the screws. Note that this procedure usually requires two people, as one person will need to hold the computer while the other inserts and tightens the screws.

4. The cables may now be attached, and firmly secured, to the system’s ports and jacks.

Rotation

Once mounted the screen may be rotated through 180 degrees up/down and left/right, and through 270 degrees clockwise/counterclockwise.
Appendix D: Updating the FLASH ROM BIOS

To update the FLASH ROM BIOS, you must:

- Download the BIOS update from the web site.
- Unzip the files onto a bootable CD/DVD/USB Flash Drive.
- Reboot your computer from an external CD/DVD/USB Flash Drive.
- Use the flash tools to update the flash BIOS using the commands indicated below.
- Restart the computer booting from the HDD and press F2 at startup enter the BIOS.
- Load setup defaults from the BIOS and save the default settings and exit the BIOS to restart the computer.
- After rebooting the computer you may restart the computer again and make any required changes to the default BIOS settings.

Download the BIOS

1. Go to www.clevo.com.tw and point to E-Services and click E-Channel.
2. Use your user ID and password to access the appropriate download area (BIOS), and download the latest BIOS files (the BIOS file will be contained in a batch file that may be run directly once unzipped) for your computer model (see sidebar for important information on BIOS versions).

Unzip the downloaded files to a bootable CD/DVD/ or USB Flash drive

1. Insert a bootable CD/DVD/USB flash drive into the CD/DVD drive/USB port of the computer containing the downloaded files.
2. Use a tool such as Winzip or Winrar to unzip all the BIOS files and refresh tools to your bootable CD/DVD/USB flash drive (you may need to create a bootable CD/DVD with the files using a 3rd party software).

Set the computer to boot from the external drive

1. With the bootable CD/DVD/USB flash drive containing the BIOS files in your CD/DVD drive/USB port, restart the computer and press F2 (in most cases) to enter the BIOS.
2. Use the arrow keys to highlight the Boot menu.
3. Use the “+” and “-” keys to move boot devices up and down the priority order.
4. Make sure that the CD/DVD drive/USB flash drive is set first in the boot priority of the BIOS.
5. Press **F10** to save any changes you have made and exit the BIOS to restart the computer.

**Use the flash tools to update the BIOS**

1. Make sure you are not loading any memory management programs such as HIMEM by holding the **F8** key as you see the message “Starting MS-DOS”. You will then be prompted to give “Y” or “N” responses to the programs being loaded by DOS. Choose “N” for any memory management programs.
2. You should now be at the DOS prompt e.g: DISK C:\> (C is the designated drive letter for the CD/DVD drive/USB flash drive).
3. **Type the following command** at the DOS prompt:

   C:\> XXX.bat

4. The utility will then proceed to flash the BIOS.
5. You should then be prompted to press any key to restart the system or turn the power off, and then on again but make sure you remove the CD/DVD/USB flash drive from the CD/DVD drive/USB port before the computer restarts.

**Restart the computer (booting from the HDD)**

1. With the CD/DVD/USB flash drive removed from the CD/DVD drive/USB port the computer should restart from the HDD.
2. Press **F2** as the computer restarts to enter the BIOS.
3. Use the arrow keys to highlight the **Exit** menu.
4. Select **Load Setup Defaults** (or press **F9**) and select “Yes” to confirm the selection.
5. Press **F10** to save any changes you have made and exit the BIOS to restart the computer.

**Your computer is now running normally with the updated BIOS**

You may now enter the BIOS and make any changes you require to the default settings.